

# CITY OF ANGELS ONLINE INDEPENDENT STUDY PROGRAM



1

I have a student attending the City of Angels online program, do they keep the device we issued them?

Yes. Please ensure device is properly checked out to student in Remedy.

*If student has a Title I device, please exchange for a non-Title I device.*

2

Will the device remain assigned to my inventory even though the student is attending this program?

No. The device will be transferred out by Asset Management.

3

Will my school receive replacements for the devices transferred to City of Angels?

Device allocations are based on enrollment numbers. If your school site is in a deficit, we will provide additional devices. Please contact your ITD Liaison.

4

I still see devices that are supposed to be assigned to City of Angels assigned to my school in Remedy, how do I correct this?

The device location will be updated by Asset Management.

5

A student enrolled in the program is requesting a device from my school, who would provide them a device?

Please provide student with a non-Title I device that is 5 years or newer from your inventory and follow the standard check out process. Ensure student has a barcode confirmation email printed or digitally. If they do not, please assist student/parent with completing the online form: <http://device.lausd.net>. This also applies to students not enrolled at your school.

6

Parents are having difficulty completing the form online, who do I direct them to?

Please make accommodations to assist parents to complete the form at your school.

7

If a student is having difficulty with their device, how can they request tech support?

Contact help desk at <https://achieve.lausd.net/helpdesk> or call 213-241-5200