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Pro-tip: For many computer programs, use the keyboard shortcut `CTRL-F` (or `CMD-F` for Mac users), to bring up a dialogue search box to enter keywords you would like to search for. Once your keywords have been entered, the keywords will show up highlighted and you can skip from one to the other until you can find exactly what you were looking for.

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## Instruction

- **Q:** What are the plans to get the kids back up to the proper skill level they are supposed to be in? As much as the teachers have done, and as much as we can work with them and our kids, the fact of the matter is that many if not most kids will not be up to par. Is there an expectation for kids to be ready for the next grade because that is not realistic. Any plans for review? What is the onboarding process for kids to get up to the proper grade level?
  - **A:** These are all great questions. For elementary students, we've mailed workbooks to review grade-level materials to prepare for next year. We also have various summer programs for both academic and enrichment. There will be continuous and in-depth discussions at various levels to assess our students' learning this year as well as research and planning to close any learning gaps created by the current situation.

- **Q:** How does distance learning scale of measure academic achievements of students based on common core standards? How do you identify who needs more help, who excels, and somewhere who falls in between when different schools find different strategies to address these issues?
A: We’ll reflect and develop structures to assess our students’ academic achievement and address any learning gap that occurred during the school closures. It will most likely take some time though.

Q: My family is staying at a different place at the moment. Who do I need to talk to have my child’s workbook sent to this address?

A: Please call the general Hotline number at 213-443-1300. The operator will connect you to the publisher directly to have the workbook mailed to the current address. You can also complete a Google Form which is posted on our website and the school’s website.

Q: Will we be getting information on how the children have been positively or negatively impacted so we can know how this new type of learning we have experienced has affected our children for future planning, and best practices?

A: This is a great question which we will be attempting to respond in depth over a period of time. The effectiveness of the remote teaching and learning has been researched by educators and scholars in varying degrees. Under the normal circumstances and with plenty of time to prepare, I’m sure the outcome would be quite different as compared to what we are experiencing now with the COVID 19 pandemic and school closures. Despite the challenges however, we have seen excellent teaching and learning with the @Home Continuity of Learning. We’ll take the learning from this experience and be sure to reflect that in our future planning.

Q: When is the last day of school? When the online classes will be over?

A: The last day of instruction is June 12. Our summer program will also be provided remotely.

Q: How is a Split Learning schedule or a Blended Learning Model going to work for Early Education Centers?

A: As additional details become available, information will be shared with families.

Q: Have teachers had enough training in Schoology? My daughter is in 10th grade and has been there since 9th and several teachers seem to have difficulty setting up their due dates and notifications to parents.

A: Thank you for your question. We will follow-up with you regarding training details specific to your child’s school.

Q: What are the plans for the upcoming year to make up for any delays in education because of the current home learning? For those of us doing our best to make sure our son/daughter is
keeping up with their education from home, I'm sure there will be some sort of education delay. My concern is when my son returns to school, he will not be ready for 5th grade.
  ○ **A:** A workbook has been mailed to all elementary schools for students to review grade-level materials to prepare for next year. In addition, we’ll have various summer programs for all students.

- **Q:** My daughter will be going to 6th grade and although she is an excellent student with excellent grades she is afraid she won't be ready for middle school because of missing out on so much in-person instruction and learning. How can I reassure her and ease her fears? Also does she need to attend summer school?
  ○ **A:** A grade level workbook has been mailed to all elementary students. In addition, various summer programs will be provided. Please visit https://achieve.lausd.net/summer2020 to register.

- **Q:** Shouldn't teachers offer a set time during the zoom class time to discuss how the children are feeling?
  ○ **A:** Emotional check-ins are valuable for students and adults. The way teachers do this is different in every classroom and virtually. Thank you for your input and ideas.

- **Q:** Would you please explain why the students are learning in real-time classes. Their instruction seems extremely abbreviated. I am a teacher at a local university, and I am teaching all of my classes in real-time. This is very concerning.
  ○ **A:** Due to the abrupt school closure, it's been challenging to start distance learning. We're learning a lot as we experience remote teaching and learning together. Training has been continuous and we'll do our best to improve our practices in this setting.

- **Q:** It would be great to have more teachers teaching the kids with pre-recorded videos that they can watch and learn. One teacher posts pre-recorded daily lessons for my daughter that we can pause and re-watch if needed. Very helpful for those of us that are working. My other child has scheduled Zoom meetings 3 times a week, which are great but hard to coordinate with work meetings, and they're only 3 days a week.
  ○ **A:** Teachers have office hours which should be posted on the school’s website. Please feel free to reach out to the teacher directly to discuss your concerns. You can also contact the school’s principals to further discuss.

- **Q:** Will SBAC tests take place for this year at a later time? If not, how will missing a year of SBAC affect students and/or schools?
  ○ **A:** This conversation is taking place at the state level. We’ll share information and updates with parents as soon as we receive them.
• Q: Will the OLSAT test be taken next year for students who didn’t have a chance to take it this year?
  ○ A: We'll inform you as soon as we receive directions from the GATE office.

• Q: Will an existing 504 remain in place without a meeting or should we schedule a virtual meeting?
  ○ A: They will continue to be implemented and if updates are needed, that can be done virtually.

Special Education

• Q: How will the curriculum (online) will be tailored to meet the educational needs of Special Education students, specifically, the Autism classes?
  ○ A: Your child’s Special Education Teacher is providing instructional materials and resources aligned to the curriculum that students were using when attending in person.

• Q: How will resources that special education students receive while in school be administered to children with IEPS: example: speech, therapy, OT
  ○ A: Related services will be provided through distance learning sessions and may be through virtual sessions such as Zoom, phone calls, emails, pre-recorded videos, parent consultation, and/or online resources.

• Q: My daughter is in the Special Education program and I would like to know what the program will be like for next year. I want to prepare her well for her high school experience.
  ○ A: Our team, both school-based and district support staff will be working closely with teachers and principals to plan articulation for all matriculating students. The structure in sharing the information may look different but we will make sure to provide resources to prepare our students. Parents can contact the School to request additional information about the specific program that their child’s IEP team has recommended for the 2020-21 school year.

• Q: What about the students with special needs who are not going to college and are aging out?
  ○ A: The school will need to provide a summary of academic achievement and functional performance (SOP). In place should be transition for post-school opportunities. This
may include Regional Center services or other programs available to young adults. Regional Center (when the client) should be invited to students final IEP.

- **Q:** Our special ed students, like my son who is autistic, are not necessarily thriving in this environment. Can the Special Education department urge teachers and staff to understand that our Special Education students may not be able to work on the current schedule and some exceptions/modifications need to be made?
  - **A:** The Special Education team, both school-based and district support staff will be working closely with teachers and principals to plan articulation for all matriculating students. The structure in sharing the information may look different but we will make sure to provide resources to prepare our students. Parents can contact the School to request additional information about the specific program that their child’s IEP team has recommended for the 2020-21 school year.

**Grading**

- **Q:** If my child has done better in a couple of classes than what he was before, (he is scoring better in his quizzes now) we had to work from home; will he still keep the grade he had back then?
  - **A:** Per Superintendent Beutner, student’s grades will be no worse than what it was on March 13, the final day of campus-based instruction. But, grades can improve and teachers are expected to devise reasonable opportunities for students to improve their grades.

- **Q:** If my child already had an A before the school closures, will they keep their A based on the new grading guidelines?
  - **A:** Based on the new grading policy students will maintaining their grade prior to school closure or they can improve their grade.

- **Q:** For students enrolled in Mester 4 at Reseda High is the lowest grade a D there are no incompletes or fails in Mester 4 which started March 20, even if they miss all Zooms and do virtually no assignments.
  - **A:** Our modified grading guidelines are in response to the extremely difficult challenges our students have at the moment. The support that we usually provide to students - intervention, tutoring, etc couldn’t be provided during the school closure.
We do have summer programs scheduled for students to improve their grades and to catch up on learning the content.

- **Q:** I just want to clarify...my understanding is that students CAN get an Incomplete if they don't make any effort to do their work.
  - **A:** Students will receive a grade on a scale of A-D. An "Incomplete" or a "Fail" will not be issued.

**Closing Procedures**

- **Q:** When would the children be able to get their belongings from their lockers?
  - **A:** We are working on guidelines and schedules for closing the semester, including locker clean up. More information will be shared soon. Schools will be contacting you with that information. Principals are working on safety plans now.

- **Q:** Why are students not being allowed to collect their belongings from schools? When will they be able to pick up supplies and belongings?
  - **A:** District is working on the structure and guidelines, including how students can pick up supplies and belongings. Principals will receive directions. It’s always a good practice to reach out to the principals for specific and updated information.

**Virtual Graduation / Culmination**

- **Q:** My son in 8th grade and I want to have some information about his graduation ceremony please.
  - **A:** All ceremonies will be done virtually. More specific information can be obtained by contacting your student’s school staff.

- **Q:** Will presidential awards and other recognitions be given out to those students who are in 5th grade, 8th grade and 12th grade?
  - **A:** The awards programs at each school site are determined by the local school leadership team. Please contact your child’s teacher or principal to confirm the award...
programs. The presentation of these awards may look different due to school closures and safety guidelines but I know that all principals are working hard to celebrate our students’ achievements and recognize their successes.

- **Q:** Why didn’t they just have the graduation later in the year? Many of my students feel ripped off.
  - **A:** When it is safe to hold gatherings, schools will be able to invite the graduates for a ceremony.

- **Q:** Why can’t we do something else for senior graduation? Why are we paying for cap and gown for virtual graduations?
  - **A:** There is no fee for cap and gowns. The District does not charge for cap and gowns.

- **Q:** Governor Newsom states tomorrow we will be going to stage 2, why can’t 8th graders and 5th graders graduate at school 6 feet apart?
  - **A:** All culminations and graduations will be virtual this school year due to safety concerns.

- **Q:** Will virtual graduations be held on the same days/times they were originally scheduled?
  - **A:** Virtual graduation information will be school-specific. Please feel free to contact your school principal to find out information about virtual graduation plans.

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### Summer Program

- **Q:** How will we be notified about summer school options? How do I enroll my student?
  - **A:** Some programs are still in development but you can access the descriptions of all summer program offerings here: [https://achieve.lausd.net/summer2020](https://achieve.lausd.net/summer2020). More information regarding summer programs will be announced soon. Based on your child’s needs and interests, please consult with your child’s teacher and select the program(s).

- **Q:** My son is going to High school. Are there any virtual summer programs that incoming freshmen can take?
  - **A:** Yes, when summer school plans are finalized, your child can be enrolled in an appropriate course.
● Q: My daughter failed a class this year. What are her options? summer school? If so, when will we know when it’s available?
  ○ A: Credit recovery programs are offered in high schools. Please contact your child's counselor to enroll your child in the appropriate course.

● Q: Will the grades count for summer school? I mean give them real grades not like we are doing now. Will they get a grade or just a pass?
  ○ A: The students in the HS credit recovery or academic enrichment will receive academic marks. Other enrichment programs will not be credit-bearing courses.

● Q: Will Online Summer School be divided into TWO sessions? Or will it continue to be held June 24-July 28 as originally planned? If it will be TWO sessions, what will be the start & end dates for both sessions?
  ○ A: For ESY, ELOS and HS SS programs will be offered during the previously announced dates. Additional programs (enrichment) are being developed.

● Q: When will teachers be given their assignments for summer school?
  ○ A: It will be dependent on the specific program for which you have applied. Please see this webpage for information related to all summer school options: https://achieve.lausd.net/summer2020

● Q: Which students qualify for summer school?
  ○ A: Certain intervention and credit recovery programs have established criteria but there are several programs offered for all students.

● Q: Will summer school be taught by teachers to their own students? How can teachers become summer school teachers?
  ○ A: No. There will be several Summer Programs. Credit recovery, intervention as well as enrichment programs. Some programs are still in development. Part of today’s presentations will be about summer programs. Teachers apply for summer programs during the application period.

● Q: Will summer school be online?
  ○ A: Yes, we will continue with remote learning through the summer.

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Safety

- **Q:** How does the school plan on protecting students with high-risk health conditions when they return to school?
  - **A:** We will definitely follow proper procedures and protocols, guided by health professionals and government officials to ensure students' safety and well being. Plans will be in place prior to the opening of the school. We’ll work closely with our District’s Nursing Unit and Student Health Division. August 18 is the opening day of the fall semester but we have not determined the date our schools will physically be open.

Social-Emotional

- **Q:** Are there emotional counseling services for adults (parents, etc)?
  - **A:** There are some options in our community. Please send an email to elena.jimenez@lausd.net for support.

Fall Semester 2020

- **Q:** Are you guys going to open our schools?
  - **A:** School will resume on August 18, 2020, however, no decision has been made about opening the school facilities. We are working with the CDC and health departments to make sure that all safety guidelines are followed before we open our schools.

- **Q:** What is the probability that schools will begin online?
  - **A:** Most likely we will open with a Blended Learning model, with instruction both online and in person. Of course, all depends on guidelines from health authorities.

- **Q:** If there is a vaccine provided by the government will it be compulsory to help to keep students safe from the virus and from transferring the virus?
  - **A:** We’ll follow the guidelines of the Health Professionals and Government Officials.

- **Q:** My question is about how to register incoming kindergarten students for the 20-21 school year, and how will they go about assessing them for class placement. Thank you!
○ A: Although the structure might look different, we will develop a plan to assess students and provide you with registration information soon. Please contact the school for enrollment information.

- Q: What is the start date for the ECC centers for the new school year?
  ○ A: We are waiting on the District for dates we will open as soon as decided by Superintendent Beutner. All safety practices and protocols will be followed.

- Q: What is the enrollment process for 6th graders? When should we expect to receive confirmation from our home school confirming enrollment?
  ○ A: The District is working on an infrastructure to support next year’s enrollment process. You can also email the principal of the middle school your child will be attending for more updated information.

- Q: How are we planning to go back physically or virtually?
  ○ A: Superintendent Buetner shared that the 2020-2021 School Year will start on August 18th. LA Unified is working with local health authorities, as well as scientists from UCLA, to plan a safe re-opening of schools. More specific information is forthcoming.

- Q: Will there be any help/assistance for the 5th graders to transition to Middle School if distance learning is still in place?
  ○ A: Please contact your child’s teacher and/or school principals to inquire about the support offered. Also, please see our webpage dedicated to the summer program options: https://achieve.lausd.net/summer2020

- Q: When are the middle schools opening for registration?
  ○ A: You’ll receive information from the matriculating middle school. Although the structure may be organized differently, an orientation program and information for new students will be provided to all matriculating students in August. We’ll follow the guidelines of health professionals and government officials and plan orientation programs ensuring the safety of our students, parents, and staff.

- Q: What are some in-person/virtual structures being considered for the Fall reopening of schools?
  ○ A: LA Unified is developing a research-based instructional model for all schools to implement as we open the 2020-2021 school year. It's called the blended learning model. This model has been successfully used in K-12 schools and colleges/universities across the nation. It is also currently being used in two LAUSD schools: City of Angels and Carlson Home Hospital.
Grab & Go Centers

- Q: Will grab and go stop on the day regular school would start?
  - A: Grab and go sites are scheduled to continue until the start of the new school year. Should the District decide to extend the timeline we will be sure to update you.

Devices / Technology

- Q: Who do you contact if you cannot access Schoology for your child?
  - A: Please call the District Hotline at (213) 443-1300

- Q: When are the students' parents required to return the iPads that were loaned out after schools were closed on March 13?
  - A: We are still working out all the details and more information will be forthcoming.

Other

- Q: Can you please share the address for the seniors to send their picture again...went by too quickly.

- Q: With schools shut down, where do students get their work permits from now?
  - A: Please email [jose.artiles@lausd.net](mailto:jose.artiles@lausd.net) for more information regarding work permits.

- Q: Where do we find the Schedule for Friday virtual family activities?
  - A: Events hosted by Board Member Nick Melvoin:
    - Mask making class tomorrow, Friday at 4:30 pm
    - Online platforms webinar this coming Wednesday at 4:30 pm
    - Both will be streamed via Facebook live at [facebook.com/nick.melvoin](http://facebook.com/nick.melvoin)
Q: Why do the school sites look abandoned and neglected with terribly overgrown weeds, grass, etc. ?? They are a terrible eyesore and I'm sure it's going to be a massive project to get them back in shape. It seems like this would be an ideal time for maintenance and facilities people to be doing all of the work that is difficult to keep up when students are on campus.

  ○ A: Gardening services have recently resumed so you should begin to see improvements.