



Effective Communication with Parents/Caregivers

around LAUSD's Student COVID Vaccination Policy

Conversations on this topic may be sensitive and/or complex. It might be hard to know precisely what to say, and how to say it. This document complements the [script](#) for vaccination conversations that has previously been shared, by providing tips about how to approach these conversations.

Adopt a Person-Centered Approach

It is critical that we take a person-centered approach to our outreach efforts. Individuals may have strong feelings and/or beliefs on this topic, and we will be more effective in building a connection with them if we listen authentically to their viewpoints and validate where they are coming from.

Here are a few questions that we may ask ourselves to confirm that we are taking a person-centered approach...

1. Do I listen more than I talk?
2. Do I ask permission to give information?
3. Do I recognize and acknowledge any mixed/conflicting feelings I hear?
4. Do I seek to understand this person?
5. Do I summarize for this person what I'm hearing?
6. Do I value this person's perspective?
7. Do I honor this person's right and ability to make their own choices?

What Topics Should I Cover or Avoid?

As you approach these conversations with a person-centered mindset, you may also have questions about what specific topics should be discussed or avoided. Keep in mind that our primary role is to support each family with developing a plan for continued access to education in January; it is not to provide medical information or personal opinions about the vaccine.

You may provide resources to families (with their permission) to help them access vaccinations, medical services, basic needs, mental health services, or technical assistance related to the above (access to a medical provider for consultation, transportation to a vaccination site, technology access to upload a vaccination record or medical exemption to the Daily Pass, conditional admission support, etc.).

However, if an individual has medical- or health-related questions or concerns related to the COVID vaccination, you should encourage them to talk to their child's health care provider.

Thank you for everything you do to keep kids healthy, safe, and learning!

Resources

TAP CARD Information:

The K-12 TAP Card Program makes it easier for passengers in grades K-12 to qualify for reduced fares on TAP-participating transit operators in Los Angeles County. Reduced fare TAP cards automatically enroll qualified applicants in the TAP Balance Protection Program. Call 1.866.TAPTOGO for more information.

COVID 19 Rental Assistance:

If COVID-19 has impacted your ability to pay or receive rent and utility payments, the State of California is here to help you. Income-eligible renters and their landlords may receive 100% financial assistance through the CA COVID-19 Rent Relief program.

FamilySource Partnership Program Centers 2021-2022

Pupil Services and Attendance (PSA) Counselors are co-located at 16 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 5-17. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to decreasing barriers to academic achievement. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and connecting families to programs and services. PSA Counselors at the FSCs also serve as the main provider for the Los Angeles School Police Department (LASPD) Diversion Referral, an alternative to citations for students who commit minor infractions. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

To check eligibility and apply, visit HousingIsKey.com or call (833) 430-2122. For assistance in another language, or to get help with eligibility requirements or filing out an application, schedule an appointment with a local organization near you by calling (833) 687-0967.

Health Insurance Assistance:

For families or individuals needing support applying for health insurance, please call one of Certified Enrollment Counselors for free assistance at (213) 241-3840 M-F 8am to 5pm.

New Economics for Women

21400 Saticoy Str., Canoga Park, CA 91304
Local District Northwest BD 3 | P: (818) 887-3872 - Ex. 416

New Economics for Women

6946 Van Nuys Blvd., Suite 220 Van Nuys, CA 91405
Local District Northeast BD 6 | P: (818) 786-4098 - Ex. 111

El Centro de Ayuda Corporation

2130 East 1st Street, Suite 110, Los Angeles, CA 90033
Local District East BD 2 | P: (213) 725-5600 - Ex. 1687

All People's Community Center

822 E. 20th Str., Los Angeles, CA 90011
Local District Central BD 2 | P: (213) 747-6357

Central City Neighborhood Partners

501 S. Bixel Ave., Los Angeles, CA 90017
Local District Central BD 2 | P: (213) 482-8618

1736 Family Crisis Center

5213 W. Pico Blvd., Los Angeles, CA 90019
Local District Central/ West BD 1 | P: (323) 904-3832

Volunteers of America of Greater LA

900 N. Western Ave., Hollywood, CA 90029
Local District West BD 4 | P: (213) 725-5600 - Ex. 1669

Watts Labor Community Action Committee

1212 E. 108 St., Los Angeles, CA 90059
Local District South BD 7 | P: (323) 249-7552

El Nido Family Center

11243 Glenoaks Blvd., Suite 2, Pacoima, CA 91331
Local District Northeast - BD 6 | P: (818) 896-7776

Barrio Action Youth and Family Center

4927 Huntington Drive, Suite 200, Los Angeles, CA 90032
Local District East BD 5 | P: (626) 594-5750

El Centro del Pueblo

1824 W. Sunset Blvd., Los Angeles, CA 90026
Local District Central BD 5 | P: (213) 640-9395

Bresee Foundation

184 S. Bimini Place., Los Angeles, CA 90004
Local District Central BD 2 | P: (213) 387-2822

El Nido Family Source Centers

2069 W Slauson Ave., Los Angeles, CA 90047
Local District South/ West BD 1 | P: (323) 998-0093 x531

Latino Resource Organization, Inc.

1645 Corinth Ave. Suite #112, Los Angeles, CA 90025
Local District West BD 4 | P: (424) 293-8297

The Children's Collective

915 W. Manchester Ave., Los Angeles, CA 90044
Local District West/South BD 1 | P: (323) 789-4717

Toberman Neighborhood Center

131 North Grand Ave., San Pedro, CA 90731
Local District South BD 7 | P: (562) 548-0740

Resources

YouthSource/America's Job Centers of California

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America's Job Centers of California (AJCC) that primarily serve youth ages 16-24 with a focus on engaging out-of-school youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, deterrent alternative for students in violation of the daytime curfew law.

Boyle Heights Technology YouthSource Center 1600 East 4th St., Los Angeles, CA 90033 Local District East BD 2 P: (323) 526-1232	Para Los Niños 3845 Selig Place, Suite 150, Los Angeles, CA 90031 Local District East BD 2 P: (323) 275-9309 ext. 309
Archdiocesan Youth Employment Services 501 S. Bixel St., Los Angeles, CA 90017 Local District Northeast BD 6 P: (818) 786-4098 - Ex. 111	Para Los Niños 234 South Loma Dr., Los Angeles, CA 90026 Local District Central BD 2 P: (213) 725-5600 ext. 1576
Coalition for Responsible Community Development 1006 East 28th St., Los Angeles, CA 90011 Local District Central/South BD 2 P: (213) 743-6193 ext. 414	South LA AJCC/YouthSource Center Los Angeles Southwest College, SoCTE Bldg., Room 115 1600 W. Imperial Highway, Los Angeles, CA 90047 Local District South BD 1 P: (323) 241-5027
Los Angeles Youth Opportunity Movement: Watts 1773 East Century Blvd., Los Angeles, CA 90002 Local District South BD 7 P: (213) 725-5600 ext. 1662	Harbor YouthSource Center 222 West 6th St., Suite 410, San Pedro, CA 90731 Local District South BD 7 P: (213) 202-2013
Watts Labor Community Action Committee 958 East 108th St., Los Angeles, CA 90059 Local District South BD 7 P: (323) 357-6264	El Proyecto del Barrio 9024 Laurel Canyon Blvd., Sun Valley, CA 91352 Local District Northeast BD 6 P: (213) 202-2014
El Proyecto del Barrio 11844 Glenoaks Blvd., San Fernando, CA 91340 Local District Northeast BD 6 P: (213) 202-2014	Goodwill Southern California 14565 Lanark St., Panorama City, CA 91402 Local District West BD 4 P: (424) 293-8297
UCLA Community Based Learning Program 3415 South Sepulveda Blvd., Suite 370, Los Angeles, CA 90034 Local District West BD 1 P: (424) 228-7437	Brotherhood Crusade 4401 Crenshaw Blvd. Suite 103, Los Angeles, CA 90043 Local District West BD 1 P: (323) 903-6926
America's Job Center of California	
AJCC - East LA/West San Gabriel Valley 5301 Whittier Blvd. 2nd Flr., Los Angeles, CA 90022 Local District East BD 2 P: (213) 725-5600 ext. 2825	AJCC – Huntington Park 2677 Zoe Avenue 2nd Flr., Huntington Park, CA 90255 Local District East BD 5 P: (323) 586-3513
AJCC – Huntington Park (T,W,&F) 2677 Zoe Avenue 2nd Fl., Huntington Park, CA 90255 Local District East BD 5 P: (323) 586-3527	AJCC – Slawson Occupation (M & TH) 5500 Rickenbacker Rd., Bell, CA 90201 Local District East BD 5 P: (213) 725-5600 ext. 2285
Los Angeles Performance Partnership Pilot (LAP3)	
Roybal Senior High 1200 Colton St., Los Angeles, CA 90026 Local District Districtwide P: (213) 202-2007	

Los Angeles Unified's Student & Family Wellness Hotline

For individual and or family support accessing mental health services, basic needs like food, clothing, and more. Call the Student and Family Wellness Hotline Monday thru Friday from 8am to 5pm at (213) 241-3840.

