

**Los Angeles Unified School District
Division of Instruction**

Naviance FAQs

1. How do I login to Naviance?

As an employee, you can login to Naviance using your LAUSD email and password at:
http://bit.ly/naviancelogin_e

2. How do students login?

Student can login to Naviance using their LAUSD email and password at: <http://bit.ly/naviancelogin-s>

3. Where does my student information come from and how often is it updated?

The information comes from the LAUSD Student Information System and is updated daily. If a new student enters your school or leaves your school, this will be updated in Naviance automatically and should appear the next day.

4. What are the pre-set tasks assigned to students?

All high school students will have the opportunity to complete various tasks within Naviance as part of the grade-level college and career readiness programs designed to support LAUSD’s identified Key Performance Indicators in three focus areas: *aware, eligible, and prepared*. Each grade level has pre-set selected tasks identified for each semester. Schools may add additional tasks to whole grade levels or groups of students. The pre-selected tasks listed below represent a starting point for students.

AWARE: Students will understand post-secondary options and see the importance of college	Grade 9	Fall	<ul style="list-style-type: none"> Freshman Transition Survey Create an academic & personal goal
		Spring	<ul style="list-style-type: none"> Complete Career Cluster Finder Explore the RoadTrip Nation Interview Archive
ELIGIBLE: Students will complete the requirements necessary for college entrance and success	Grade 10	Fall	<ul style="list-style-type: none"> Complete StrengthsExplorer Create an academic & personal goal Begin building a resume
		Spring	<ul style="list-style-type: none"> Complete a SuperMatch™ College Search Add 1 college to your Prospective List
PREPARED: Students will graduate from high school with knowledge, skills, dispositions, and attributes necessary for post-secondary education	Grade 11	Fall	<ul style="list-style-type: none"> Build a resume Complete Do What You Are Assessment Create a postsecondary goal
		Spring	<ul style="list-style-type: none"> Complete a SuperMatch™ College Search Add 1 college to your Prospective List
	Grade 12	Fall	<ul style="list-style-type: none"> Complete the FAFSA or California Dream Act Complete a SuperMatch™ College Search Add 2 colleges to your Application List
		Spring	<ul style="list-style-type: none"> Complete the Senior Exit Survey

5. How can I see the platform from the student perspective and try things out as a student?

Each school has sample student accounts created at each grade level. These sample student accounts are great to use to try out all of the different activities available for students without interfering with a real student’s account. To find your sample student simply search for the last name “Sample” in the top right-hand search bar.

6. I need help!

There are many resources available to support you, if you need help. To access the help menu, click on the question mark icon in the top right-hand corner. If you cannot find what you are looking for, employees can reach the Naviance technical support team at support@naviance.com or 1-866-337-0080, option 2