

**School and Family Support Services**

**TELEPHONE: (213) 241-6701**

**FAX: (877) 339-2684**

**TTY: (213) 241-2511**

**EMAIL: [spedsfss@lausd.net](mailto:spedsfss@lausd.net)**

**WEBSITE: <http://achieve.lausd.net/sped>**

Monday—Friday

7:00 AM—5:00 PM

Interpreter Services Available



**Beth Kauffman, Associate Superintendent**

Division of Special Education

**Dr. Aaron Jeffery, Director of Operations**

School and Family Support Services



**LOS ANGELES UNIFIED  
SCHOOL DISTRICT**

Division of Special Education

School and Family  
Support Services (SFSS)

**Call Center**

**Our Mission**

The Division of Special Education's **School and Family Support Services (SFSS)** unit is committed to working collaboratively with our LAUSD families, students, colleagues, and other partners in education to promote each student's success and well-being as he/she prepares for future endeavors by providing all partners with the ongoing delivery of the most accurate information, resources, assistance, and guidance regarding Special Education.



LOS ANGELES UNIFIED SCHOOL DISTRICT

**Division of  
Special Education**

*"every school, every child"*

School and Family  
Support Services  
(213) 241-6701

## What We Do

If you have inquiries and/or concerns, related to special education or specifically about a child's IEP, we can assist. The Division of Special Education is committed to:

- Providing information to increase understanding and awareness about Special Education, so parents can better participate in the educational decision-making process for their child
- Promptly responding to inquiries and/or resolving concerns related to the Individualized Education Program (IEP)
- Listening to parent concerns and assisting them with a timely resolution
- Offering information about parent engagement opportunities
- Facilitating collaboration between District staff and parents
- Providing answers to IEP related questions
- Assisting with transportation needs as stated on the IEP
- Providing the most current information related to Special Education



## Parent Resources (cont.)

### Community Advisory Committee (CAC)

*This committee is an advisory group to the District's Special Education Local Plan Area (SELPA). It is composed of parents, professionals, and community members who act to support students with disabilities. Monthly meetings are held at the following location:*

**Parent and Community Services  
Auditorium  
1360 West Temple St.  
Los Angeles, CA 90026**

Call (213) 481-3350 for additional information

### Division of Special Education

#### Parent-Community Liaison

*Provides parents of students with disabilities information regarding parent training opportunities and community resources.*

**LaTonya Tolan, Specialist  
Parent and Community Liaison  
(213) 241-5445**

### Modified Consent Decree (MCD) Parent Training

*Trainings are offered in the fall and spring in each of the Local Districts. These trainings provide basic information to parents who are new to the Special Education process. For additional information, you may contact SFSS at (213) 241-6701.*