

How much will this cost me?
LAUSD provides this service at no cost to you. The Customer Service Staff is available with access to subject matter experts, research and referral services, and all of our online resources at no cost to you.

Who is eligible for this service?

All current and displaced District employees, and, in some instances, LAUSD families and the community. Inquiries may include recent news, to concerns regarding payroll, benefits, employment, medical, mental health, financial and legal issues.

Are services and referrals confidential?

Your phone calls, your e-mails, your referrals, everything you tell us will be kept strictly confidential, in accordance with federal and state laws.



Address questions regarding

- Payroll
- Benefits
- Certificated and classified personnel concerns
- Retirement
- Frequently asked questions

Direct you to LAUSD online resources regarding

- District policies and procedures

Referrals to

- Employee Assistance Program - financial services, childcare and eldercare assistance, legal services, etc.
- Resources for mental health and behavioral support



The LAUSD Employee Service Center is also available for walk-in service.

Monday-Friday: 8 a.m. to 5 p.m.

333 S. Beaudry Avenue, 1st Floor
Los Angeles, CA 90017

Telephone: (213) 241-6670

Fax number: (866) 761-7413

Website: <http://employeeservice.lausd.net>

E-mail: employeeservice@lausd.net

If you or someone you know is feeling suicidal, please call the Crisis Line at (877) 550-2525. Crisis counselors are available 24 hours/day, 7 days/week. Services available in Spanish.

If you need immediate help, please call 911 or go to the nearest emergency room.

Your Employee Service Center

Supporting Our Employees



333 S. Beaudry Avenue, 1st Floor
Los Angeles, CA 90017

Monday-Friday: 8 a.m. to 5 p.m.

Telephone: (213) 241-6670

Fax number: (866) 761-7413

Website: <http://employeeservice.lausd.net>

E-mail: employeeservice@lausd.net

“Every LAUSD employee has and continues to make sacrifices: the pay cut from the unpaid furlough days, the shrinking resources and the uncertainty about the future. We are here to help.” -Superintendent Ramon Cortines

The Employee Service Center (ESC) has been established to assist all current and displaced District employees to address a variety of work related questions and to access resources. Under the directive of Superintendent Cortines, the goal of the ESC is to ensure that each employee receive exceptional customer service and an efficient response to concerns, while continually incorporating the wellness needs of each individual.

What can the ESC do for me?

Address questions regarding

- Payroll
- Benefits
- Certificated and classified personnel concerns
- Retirement
- Frequently asked questions

Direct you to LAUSD online resources regarding

- District policies and procedures

Referrals to

- Employee Assistance Program - financial services, childcare and eldercare assistance, legal services, etc.
- Resources for mental health and behavioral support



What will happen when I call or walk in?

An Employee Service Center representative will ask a few questions to help identify the nature of your concern and the appropriate resources to address it. If you have simple payroll or benefit questions, need assistance with employment resources, or if you need financial or legal services, the representative can help you find the answer or refer you to an expert in the field. You can also obtain a referral to a behavioral health provider who may better address your needs.

Can I access services online?

Yes, <http://employeeservice.lausd.net> can provide resources and links, as well as frequently asked questions pertaining to benefits, payroll, and more.

How do I access services?

No appointment is necessary. ESC services can be accessed via:

- Telephone: (213) 241-6670
- Email: employeeservice@lausd.net
- Fax: (866) 761-7413
- In-Person: ESC Center is located in the Lobby (1st Floor) of the Beaudry Building. Walk-ins are welcome.