

# LA's COVID-19 Response

## Community Resources

Edna Degollado, Mayor's East Area Representative

# *Mayor Garcetti's COVID-19 Response Efforts*

Testing

Hospital  
Beds

*Homelessness*

Economic  
Dislocation

Keeping  
Angelenos  
Informed

# *Testing from City of LA*

- The City of Los Angeles, in partnership with the County of Los Angeles and CORE (Community Organized Relief Effort), is providing **FREE** COVID-19 testing to ALL Los Angeles County residents, whether or not you are experiencing COVID-19 symptoms.
- Priority for the same or next day testing is still given to people with symptoms, such as fever, cough, shortness of breath, chills, muscle pain, headaches, sore throat, or a new loss of sense of smell.
- Testing is also prioritized for certain critical front-line workers who interact with the public while working. Click the Testing for Front Line Workers button for more details.
- Testing is by appointment only, please sign-up for testing at [coronavirus.lacity.org/testing](https://coronavirus.lacity.org/testing)

# *City Resources & Information*

- Eviction Moratorium & Resources for Renters
- Small Business Loans, Unemployment & LA Jobs Portal
- Food Access
- Senior Meals
- Utility Relief & Other Programs
- Resources for Immigrants
- Information on Testing

[Coronavirus.LACity.org](https://www.coronavirus.lacity.org)

# *Eviction Moratorium & Resources for Renters*

- Emergency Eviction Moratorium for commercial & residential
  - Residential 12 months to pay rent back ; commercial tenants have 3 months
- Ellis Act Evictions - tenants cannot be evicted for renovations
- No evictions for non-payment; unapproved tenants\*, no late fees on back rent
- Prohibits rent increases in RSO units until after emergency declaration is over; Tenants in RSO units will not be subject to any rent increase during this time
- Landlords will need to provide a “Protections Notice (written notice of the provisions of this ordinance) to all tenants:
  - Within 15 days of the effective date of this ordinance.
  - Each time the Owner serves an eviction notice during the Local Emergency Period and for 12 months afterwards
  - HCID will make available the form of the Protections Notice the Landlord must use.
  - The Owner must provide the Protections Notice in English and the language predominantly used by each tenant.
- Landlords cannot influence or attempt to influence a residential tenant to transfer or pay to them with any funds from a governmental relief program (aka stimulus check)

*For more information on the Eviction Moratorium, please visit [HCID's website](#).*

# *Eviction Moratorium & Resources for Renters*

The Los Angeles Housing + Community Development Department (HCIDLA) will intake tenant complaints and inform both landlords and tenants of the requirements of the eviction protections. HCIDLA will conduct an investigation similar to the existing process for enforcement of tenant protections under the City's Rent Stabilization Ordinance (RSO).

- Eviction complaints can be filed:
  - Electronically at: [hcidla.lacity.org/File-a-Complaint](https://hcidla.lacity.org/File-a-Complaint)
  - Telephone Hotline at (866) 557-7368.

Complaints will be assigned to a Housing Investigator, who will investigate the tenant's claim and advise the landlord and tenant of their findings.

*For more information on the Eviction Moratorium, please visit [HCID's website](#).*



# *Small Business Loans, Unemployment & LA Jobs Portal*

## LA's Small Business Micro Loans:

- Loan Limits
  - \$5,000 to \$20,000
- Interest Rates
  - Option 1: 0% for a term of up to 18 months, with repayment deferred for up to 6 months
  - Option 2: 3% for a term of up to 5 years, with repayment deferred for up to 12 months (for profit businesses)
  - Option 3: 2% for a term of up to 5 years, with repayment deferred for up to 12 months (for tax-exempt businesses)

For more information on the Emergency Small Business Loans, [please click here](#).

# *Small Business Loans, Unemployment & LA Jobs Portal*

## County & State Benefits:

- Self-employed individuals may be eligible for temporary financial assistance from the LA County Dept of Public Social Services (DPSS.lacounty.gov).
- Disability Insurance Elective Coverage (DIEC) program while they were working, may be eligible for Disability Insurance (DI)
- Paid Family Leave (PFL) if they need to take time off from work to care for a seriously ill family members or to bond with a new child.

For more information about DIEC, [please visit DIEC Forms and Publications.](#)



# *Small Business Loans, Unemployment & LA Jobs Portal*

## [LAJobsPortal.org](http://LAJobsPortal.org):

- One-Stop Shop for all things employment in the City of LA
  - Job Openings
  - Resources
  - Employers

WorkSource Centers offering assistance with unemployment and EDD

- For more information, visit: [ewddlacity.com](http://ewddlacity.com)

# *Food Access*

- **LAUSD FREE Meals at Grab and Go Food Centers**
  - LAUSD is operating grab-and-go meal sites for students and families. Each child can take home two nutritious meals. (For more information, click [here](#)). To stay up-to-date follow on Twitter: @LASchools and @AustinLASchools
- **LA Regional Bank**
  - 1,000 Pantries throughout LA County
  - [Find a Pantry](#)
- **Dept of Aging**
  - Seniors who qualify for this program may be eligible to receive up to 10 home-delivered meals per week during the COVID-19 crisis. To sign-up visit, [coronavirus.lacity.org/seniormeals](https://coronavirus.lacity.org/seniormeals) or call (213) 263-5226
- **County of LA Community and Senior Centers Senior Lunch Programs**
  - For more info, please click [here](#).

# *Utility Relief & Other Resources*

- LADWP and the Gas Company will not turn off service for nonpayment of bills.
  - **LADWP Payment Plans:** Apply online at [www.ladwp.com](http://www.ladwp.com) or by calling customer care at 1-800-DIAL-DWP (1-800-342-5397).
  - **SoCalGas Assistance:** Call customer service at 1-800-427-2200.
- LADOT Buses are free to ride in the City of LA
- The City will not cite, nor, tow vehicles with expired registrations. Additionally, LAPD will not give tickets to individuals with an expired driver's license.
- Internet Resources: [Coronavirus.LACity.org/getconnected](https://www.coronavirus.lacity.org/getconnected)

# *Resources for Immigrants*

- [Guide produced by the Mayor's Office of Immigrant Affairs](#)
  - Public Charge
  - Food
  - Health
  - Children and Families
  - Other services

# *California Disaster Relief Assistance for Immigrants (DRAI)*

- DRAI is a one-time, state-funded disaster relief assistance program for undocumented immigrants impacted by COVID-19.
- The program will provide \$500 in direct assistance to those who qualify, and a maximum of \$1,000 in assistance per household.

To qualify, individuals must be able to provide information that they:

- 1) are an undocumented adult (18 yrs. of age or older)
- 2) are not eligible for federal COVID-19 related assistance such as the CARES Act tax stimulus payments or pandemic unemployment benefits
- 3) have experienced financial hardship as a result of COVID-19.

# *California Disaster Relief Assistance for Immigrants (DRAI)*

Eligible individuals who live in Los Angeles County can apply starting on Monday, May 18, 2020 through the following nonprofit organizations:

- [Coalition for Humane Immigrant Rights \(CHIRLA\)](#)
  - Phone Number: 213-201-8700
- [Central American Resource Center \(CARECEN\)](#)
  - Phone Number: 213-315-2659
- [Asian Americans Advancing Justice](#)
  - Phone Number: 213-241-8880

As of May 18, you may contact these organizations for more information about the application process and the verification documents required. Note that they will NOT assist individuals prior to May 18.

Please note that this program is not being administered by the City of Los Angeles; if you have any questions, please contact one of the organizations listed above.

# *Donate to COVID-19 Relief Efforts*

- **Mayor's Fund for Los Angeles:** Supporting families, healthcare workers, and unhoused Angelenos. [Click here to donate.](#)
- **Garment Worker Center:** Garment workers are often not eligible for unemployment benefits and the underground nature of the industry, such as “off the books” work, makes applying for paid family leave or disability insurance uniquely challenging for this workforce. [Click here to donate.](#)
- **Street Vendor Fund:** An emergency fund to provide direct cash assistance to LA street vendors who are financially struggling as a result of the COVID-19 outbreak in Los Angeles. [Click here to donate.](#)

# *Stay Connected*

- **Mayor's Briefings:**
  - Monday and Friday, at 5:15pm
  - [Facebook Live](#), [Coronavirus.LACity.org](https://www.coronavirus.lacity.org), Local Channels
- **Mayor's Newsletter**
  - [Sign-up here](#)
- **County Daily Briefings**
  - Monday-Friday, at 1:00pm
- Email Edna Degollado at [Edna.Degollado@lacity.org](mailto:Edna.Degollado@lacity.org)
- Questions? Call the Mayor's Helpdesk - **213-978-1028**