LAUSD Parent Portal Quick Guide – Resetting a LAUSD Account Password

This Quick Guide provides a step-by-step review of resetting a LAUSD Account password.

http://parentportalapp.lausd.net/parentaccess/

Step 1 – On the LAUSD Account Parent Log-in Page, click on “Forgot your password?”

![Password Login Page]

Step 2 – Enter your registered email and click on submit.

![Password Recovery Page]

Step 3 – A link to reset your password will be sent to your email. Click on the link to create a new password.

![Password Reset Page]
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**Step 4** – Check your email and reset your account by clicking on the blue “Continue on your web browser” link. The link will only be available for 24 hours. After 24 hours, you will need to repeat the first three steps. If you sent multiple password reset request, please make sure to click on latest link.

![LAUSD Account Password Reset Request](image)

**Step 5** – Enter your Email. Once your email has been entered correctly, the box for password will open.

![Password Reset](image)

**Step 6** – Read the criteria for creating an acceptable password. The second box to Re-enter Password will open once you meet the Password criteria first. All of the red Xs must become a green ✔ to proceed. Password and Re-enter Password must match before you can submit.

![Password Reset](image)
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**Step 7** – Your password has been reset. You will be taken to the Parent Portal Login screen. Enter your Username and Password to verify.

![Parent Portal Login Screen]

Your password reset was successful.

![Parent Portal Home Screen]

Welcome, Parent Portal

**District Announcements**

- **Date**: 2018-08-06 12:44:03.0
- **From**: Office of School Operations
- **Title**: Your Parent Student Handbook is ready for viewing! Click Here.

**My Students**

Click on the name of each student to view their personalized information and resources

<table>
<thead>
<tr>
<th>Student Name</th>
<th>Student ID</th>
<th>School</th>
<th>Grade</th>
<th>Enrollment Status</th>
<th>Remove</th>
</tr>
</thead>
</table>

**General Resources**

- LAUSD Emergency Plan App
- LAUSD School Choice Programs
- Parents’ Rights and Responsibilities
- District Calendar
- District News & Events
- LAUSD Families Page
- Parent Student Handbook
- Household Income
- e-Chokes

LOS ANGELES UNIFIED SCHOOL DISTRICT

PARENT AND COMMUNITY SERVICES