



New iSTAR Launch

October 11, 2021



Daily Training Sessions Available, sign up at:
<https://forms.gle/XjQnpEE Smko97PbD7>



Systems Shutdown before Launch

Legacy (current iSTAR system) and the new iSTAR application will both be shut down from 5:00 pm Friday, October 8 through 7:00 am Monday, October 11, 2021.

During this weekend, the process to report major incidents will remain the same. Any iSTAR that has to be created during this time, will be entered on Monday morning in the new iSTAR application.

Support after Launch

The following Local Districts Operations Coordinators will be the point of contact to answer basic questions or to escalate the case to the developer and the Division of District Operations Teams who will be available to troubleshoot. Central Offices may use this link to request support:

<https://forms.gle/CpSEyHcpisFsisE58>

LD	Operations Coordinator Name	Operations Coordinator – Email
C	Kirk Nascimento	ksn9141@lausd.net
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NW	Aurora Mellado	aam7365@lausd.net
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