

## Disclaimer

### Community Resources

The community resources listed in this guide are provided to assist parents or guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for fees that may be charged to the parent or guardian.

### Recursos de la Comunidad

Los recursos de la comunidad en esta guía, son proporcionados para ayudar a los padres o tutores a localizar los servicios disponibles en la comunidad. El Distrito Escolar Unificado de Los Angeles no se hace responsable por los servicios proporcionados por las agencias, ni por las cuotas que pudieran cobrar a los padres o tutores.

## COMMUNITY-BASED AGENCIES REFERRAL

Parent(s)/Guardian(s):

**COMMUNITY RESOURCES**

The community resources listed below are provided to assist parents /guardians in finding community services. The Los Angeles Unified School District does not assume responsibility for the services provided by the agencies nor for the fees that may be charged to the parent or guardian.

Agency	Services	Address	Telephone

Padres/Guardianes:

**RECURSOS DE LA COMUNIDAD**

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Agencia	Servicios	Domicilio	Teléfono

The School Site Homeless Liaison shall provide requested referrals directly to their families for clothing/school uniforms, tutoring, counseling, medical, dental/, vision, food pantries and source centers. This resource guide contains the information of Community Based Organization servicing your area. For additional assistance and resources such as emergency housing services, families can be referred to 2-1-1 (LA County) that is accessible 24 hours a day in all languages.

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## Educational/Academic Assistance

**Name:** Homeless Education Office  
Los Angeles Unified School District

**Address:** 121 N. Beaudry Ave.  
Los Angeles, CA 90012

**Phone:** 213-202-7581

**Fax:** 213-580-6551

**Website:** <https://achieve.lausd.net/Page/12911>

**Hours:** Schools Days 7:30 am -4:30 pm

**Overview:** Due to COVID-19 all staff are working remotely. Servicing students experiencing homelessness 0-22 yrs. and their families assist in school enrollment and placement, advocacy, transportation assistance, resolution of school enrollment disputes, backpack and school supplies, school clothing, and referrals to mental health and social services.

**Name:** School on Wheels  
Skid Row Learning Center

**Address:** 600 E. 7<sup>th</sup> St., Suite 109, Los Angeles, CA 90021

**Phone:** 213-896-9200

**Fax:** 213-896-9222

**Website:** [www.schoolonwheels.org](http://www.schoolonwheels.org)

**Referral::** <http://www.schoolonwheels.org/need-tutoring/>

**Overview:** Due to Covid-19 tutoring services are provided online. To connect to a School on Wheels remote tutor call 800 923-1100

**Name:** Beyond The Bell  
Los Angeles Unified School District

**Address:** 333 S. Beaudry Ave. 29th Floor  
Los Angeles, CA 90017

**Phone:** 213-241-7900

**Fax:** 213-241-7562

**Website:** <https://btb.lausd.net/afterschoolprograms>

**Hours:** 7 am – 4 pm

**Overview:** Provides before and after school programs as well as assistance with tutoring services. Academic intervention programs include Extended Learning Academy/Program (ELA/ELP), Intersession, Intensive Instruction Intervention Program (CIIP), and the English Language Acquisition Program (ELAP).

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**Emergency Shelter & Transitional Housing Services**

**211 Coordinated Entry System and Resource Line:** For a variety of referrals such as domestic violence shelters, food banks, and government agencies. For immediate placement with a motel voucher, families who have nowhere to go that night may call 211 after 5 pm.

**Name:** Los Angeles Homeless Services Authority (LAHSA)-Year Round Shelter  
**Program & Transportation Schedule**

**Hotline:** 1-800-548-6047  
**TDD:** 1-800-660-4026 (for the deaf and hearing disabled)  
**Website:** <https://www.lahsa.org/>  
**Hours:** 24 hours 24/7  
**Overview:** Due to Covid-19 non-essential LAHSA employees will work from home. The lobby will be closed but staff will answer calls remotely. Outreach workers will continue to operate in the field.

Selected community non-profit homeless services providers offer nightly shelter to homeless persons (mostly single adults) in Los Angeles County. As space may be limited, those in need of emergency shelter should contact the shelter hotline to determine the best way to gain admittance into a shelter. Most shelters will open at approximately 5 pm.

**Name:** Ascencia -  
**Address:** 1851 Tyburn St.; Glendale, CA 91204  
**Phone:** 818-246-7900 ex.100  
**Fax/Email:** 818-246-2858/ Email: [info@AscenciaCA.org](mailto:info@AscenciaCA.org)  
**Website:** <https://www.ascenciaca.org/how-we-help/process-overview-programs/>  
**Hours:** Intake for new clients at 7 a.m., M - Th.  
**Overview:** Closed until further notice due to the Covid-19  
Ascencia provides a range of housing and programs to assist people out of homelessness. It all starts with our Access Center – the first stop for getting help in Glendale, Burbank and Northeast Los Angeles (Eagle Rock, Atwater Village, Glassell Park, etc.)..

**Name:** Children of the Night, Inc.  
**Address:** 14530 Sylvan Street; Van Nuys, CA 91411  
**Hotline 24/7** 800-551-1300  
**Phone:** 818-908-4474 (Admin.)  
**Fax/Email:** 818-908-1468 Email: [lois@childrenofthenight.org](mailto:lois@childrenofthenight.org)  
**Website:** <https://www.childrenofthenight.org/programs>  
**Hours:** Daily: 24/7  
**Overview:** Children of the Night Case Managers assist young American sex trafficking victims with 24-hour services 7 days a week. Whether they need rescue from

pimps, access to medical services, emergency & non-emergency transportation, mental health services, psychiatric evaluations or access to psychotropic medications.

**Name:** Family Promise of the Verdugos  
**Address:** P.O. Box 1307; Burbank, CA 91507  
**Phone:** 818- 847-1547- Intake & 818-562-7778 Admin.  
**Fax/Email:** 818-847-1548 E: [casemanagement@familypromiseverdugos.org](mailto:casemanagement@familypromiseverdugos.org)  
**Website:** [http://familypromiseverdugos.org/?page\\_id=29](http://familypromiseverdugos.org/?page_id=29)  
**Hours:** Daily 9 am – 4 pm  
**Overview:** Family Promise of the Verdugos is an organization that seeks to help homeless families in Burbank, Glendale, North Hollywood, Pasadena, La Crescenta, and Eagle Rock. And families from all over Los Angeles County. This agency utilizes a network of churches to temporarily house families. Contact the director by email and then have the family contact him by phone to make a referral. Situationally homeless families only, no chronic homelessness. Must have no felonies, pass a drug test, be able to work, and be legal residents. Men and adult children are accepted.

**Name:** Hope Gardens  
**Address:** 12249 Lopez Canyon Rd.; Sylmar, CA 91342  
**Phone:** 213-347-6300  
**Fax/Email:** [thewayhome@urm.org](mailto:thewayhome@urm.org)  
**Website:** <https://urm.org/services/hope-gardens/>  
**Hours:** Office: 9 am – 6 pm  
**Overview:** Hope Gardens helps women transition from homelessness to independence within 12 to 16 months by offering long-term rehabilitation programs, services and spiritual care. Families must be referred by Union Rescue Mission's Case Manager.

**Name:** Hope of the Valley Rescue Mission - Van Nuys The HELP Center  
**Address:** 6425 Tyrone Ave.; Van Nuys, CA. 91401  
 The Navigation Center  
 11839 Sherman Way, North Hollywood, CA 91605  
 (818) 301-7988  
 Offers showers, storage, restrooms and case management from 8:30 am to 3:30 pm  
**Phone:** 818-392-0020 Admin. 818-834-6759-Intake  
**Fax/Email:** [ken.craft@thevalleyrescuemission.org](mailto:ken.craft@thevalleyrescuemission.org) OR [info@hopeofthevalley.org](mailto:info@hopeofthevalley.org)  
**Director:** Ken Craft  
**Website:** <https://www.hopeofthevalley.org/>  
**Overview:** Due to Covid-19 restrictions, The HELP Center is closed until further notice but The Navigation Center in North Hollywood is open.

The HELP Center is an access center in Van Nuys for homeless individuals needing showers, clean clothes, a hot meal, job assistance, help accessing public benefits, and referrals to medical and mental health care and substance abuse recovery programming. Clients have access to a computer lab, mail service, and cell phone charging stations. Because we know how important animal companions are to our clients, the HELP Center is a pet friendly site. Case managers help clients identify goals that they can accomplish in a short time period to improve their current circumstances.

**Name:** Hope of the Valley  
**Address:** 11076 Norris Street; Pacoima, CA 91331  
**Phone:** 818-392-0020-Admin.  
**Fax/Email:** [tinfo@hopeofthevalley.org](mailto:tinfo@hopeofthevalley.org)  
**Website:** <https://www.hopeofthevalley.org/our-programs/family-shelter-programs/>  
**Hours:** Office: 9 am – 6 pm  
**Overview:** Hope of the Valley operates several Family shelters (Casa de Vida, Shepherd’s House, Genesis House).And, has access to Cold weather shelters, and “safe parking” program.

**Name:** San Fernando Valley Rescue Mission  
**Address:** 8756 Canby Avenue; Northridge, CA 91325  
**Phone:** Shelter Intake: 818-960-0404 & Admin. 818-785-4476  
**Fax/Email”** [sfvrminfo@erescuemission.org](mailto:sfvrminfo@erescuemission.org)  
**Website:** <https://sfvrescuemission.org/home-again/>  
**Hours:** 8:30 am - 4:30 pm Office  
**Overview:** The San Fernando Valley Rescue Mission offers Family Shelter program in a collaborative effort with San Fernando Valley area churches in response to the critical unmet need for a year round emergency shelter. The program has been designed to provide homeless men, women, children and families an opportunity, not only to obtain food, shelter, and basic life necessities, but also provides a foundation for individual and family restoration by developing a personalized plan based on their needs for achieving personal growth, employment, and housing. Intakes by appointment only.

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## Unaccompanied Youth Shelters &amp; Drop-in Center

**Name:** **The Village Family Services – Drop-In-Center**  
**Address:** 6801 Coldwater Cyn Suite 1E North Hollywood, CA 91605  
 (Entrance at the back of the building)  
**Phone:** 818-755-8786  
**Fax/Email:** [asoria@thevillagefs.org](mailto:asoria@thevillagefs.org)  
**Website:** <https://www.thevillagefs.org/dropin-center>  
**Hours:** **Drop In Center** M-F 9:30 am-3:30 pm; Sat. 9 am-3 pm; Sun. 9 am-3 pm  
 By appointment M-F 3:30 pm – 5:30 pm  
**Overview:** The Village Family Services is committed in Empowering at-risk, foster, LGBTQ and homeless youth ages 14-25. Offers Drop in Center support, as well as is the main entry point for TAY youth to receive homeless services in SPA 2. Street Outreach team available M – F 10 am – 9 pm by calling 818-392-4538

**Name:** **Youth Emerging Stronger (YES)- Taft House-Shelter & Support for Youth**  
**Address:** 1680 N. Vine St.; Los Angeles, CA 90028  
 Taft House – 1857 Taft Avenue, Los Angeles 90028  
**Hotline: 24/7** Homeless youth (12-17 Yrs.): 323-240-2253 & (18-21 Yrs.) 323-962-0430  
**Phone:** 323-957-7757 M- F 8 am -6 pm  
**Fax:** 323-464-4357  
**Website:** [www.youthemergingstronger.org](http://www.youthemergingstronger.org)  
**Hours:** Intakes 24 hours.  
**Overview:** YES is here for youth of ALL races, ethnicities, genders and religions. We affirm and welcome LGBTQ youth and any youth with a history of sexual exploitation.

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## Resources for Homeless Veterans &amp; Family Members

**Name:** New Directions for Veterans  
**Address:** 11303 Wilshire Blvd. VA Bldg. 116  
Los Angeles, CA 90073-1003  
**Phone:** 310-914-4045  
**Fax:** 310-914-5495  
**Website:** <https://ndvets.org>  
**Hours:** 24 hours 7days  
**Overview:** New Directions' newest program offers outpatient services and support as well as transitional housing to veterans of Operation Enduring Freedom and Operation Iraqi Freedom (OEF/OIF). Services include Veteran Benefits Advocacy, Family Reunification Support, Separation/Transition Assistance, Help with Legal Issues, Counseling and Therapy, Substance Abuse Management, Mental Health Support.

**Name:** Housing Resources for Veterans- Los Angeles County Resource Center  
**Phone:** 877-428-8844  
**Fax:** 866-265-7811  
**Website:** <http://housing.lacounty.gov/Veterans.html>  
**Hours:** Check website for site hours  
**Overview:** The Los Angeles County Housing Resource Center website strives to bring new information and tools for assisting homeless veterans and their families find affordable housing throughout Los Angeles County.

**Name:** U.S. Vets - Patriotic Hall  
**Address:** 1816 S. Figueroa St.  
**Phone:** 213-223-8366  
**Website:** <https://www.usvetsinc.org/patriotichall/>  
**Hours:** M-F 8 am – 4 pm  
**Overview:** To facilitate successful transition of military veterans and their families through the provision of housing, counseling, career development and comprehensive support.

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## Food Pantries, Clothing Resources &amp; Laundry Services

**Name:** **Elizah Shank's Home, Inc.**  
**Address:** 13055 Weidner St. Pacoima, CA 91331  
**Phone:** 818-896-9304 main 818-335-1233 cell (Call for an appointment for food pick up)  
**Fax/Email:** n/a  
**Website:** n/a  
**Hours:** Food giveaway last Friday of each month at 12:00 noon  
Admin. M – F; 9 am – 5 pm  
**Overview:** **Due to Covid-19 restrictions, clothing distribution is cancelled.**

The agency provides emergency food and clothing for people in Los Angeles County. There are no geographic restrictions

**Name:** **Family Rescue Center**  
**Address:** 22103 Vanowen St; Canoga Park, Ca 91303.  
**Phone:** 818-884-7587  
**Fax/Email:** n/a  
**Website:** <https://www.rescatefamilycenter.org/services>  
**Hours:** M – F; 9 am – 1 pm  
**Overview:** We serve individuals and families in need in the West Valley by providing food, clothing, medical and vocational training assistance, as well as referrals as needed. Our ultimate goal is to sustain people in desperate circumstances, empowering them to achieve personal and financial independence

**Name:** **Guadalupe Community Center**  
**Address:** 21600 Hart Street; Canoga Park, CA 91303  
**Phone:** 213-251-3549- Sandra Yanez  
**Fax/Email:** n/a  
**Website:** n/a  
**Hours:**

- **Food Pantry is open from Monday to Friday 9 am to 12 pm**
- Thrift Store is open from Monday to Friday 9 am to 1 pm
- Tutoring is available from Monday to Friday 3 pm to 5 pm
- ESL Class is available Monday to Friday 8:30 am to 12:45 pm (Remotely through West Valley Vocational Center)

**Overview:** Food pantry services requires clients to present a form of identification and verification of place of residence are required.

**Name:** **Holy Rosary Church**  
**Address:** 7800 Vineland Ave.; Sun Valley, CA 91352

**Phone:** 818-765-3350 & 818-982-2372  
**Hours:** Food distribution: Tue & Fri 9 am -11 am  
**Overview:** The agency provides emergency food for people in need. Individuals must reside within the Sun Valley or North Hollywood area. A form of identification is required.

**Name:** **Loaves & Fishes II**  
**Address:** 7309 Van Nuys Blvd; Van Nuys, CA 91405  
**Phone:** 818-997-0943  
**Fax/Email:** n/a  
**Website:** n/a  
**Hours:** Office: M and W, 10 am to 1:30 pm  
**Overview:** This program provides clothing and emergency food for homeless individuals and families in need.

**Name:** **Lutheran Social Services of Southern California - San Fernando Valley**  
**Address:** 7400 Tujunga Ave.; North Hollywood, Ca 91605  
**Phone:** 818-901-9480  
**Fax/Email:** 818-901-9482 Email: [sfvinfo@LSSSC.org](mailto:sfvinfo@LSSSC.org)  
**Website:** <https://www.lsssc.org/what-we-do/emergency-services/>  
**Hours:** Office: M – Th 10:30 am -1:30 pm, Fri 9 am – 12 pm  
**Pantry:** Tuesdays 11 am – 2 pm  
**Overview:** **Due to Covid-19 restrictions, The Clothing Closet has been closed.**

Food pantry is available for families in need in the San Fernando Valley. Please wear gloves and a mask, bring your own bags and a form of Identification.

**Name:** **Meet Each Need with Dignity (MEND)**  
**Reduced services due to Covid-19**  
**Address:** 10641 San Fernando Road; Pacoima, CA 91331  
**Phone:** 818-896-0246  
**Fax/Email:** 818-897-0128  
**Website:** <https://mendpoverty.org/programs/emergency-food-bank>  
**Hours:** Food distribution: Tue: 9 am – 11 am and Fri; 8 am – 11 am  
**Registration hours:** Tue 9 am -11 am  
**Overview:** Providing emergency food services once every 30 days per household. Food is distributed \*only for individuals in a more emergency situation. \*ID per adult and child, proof of current address (NE San Fernando Valley), and proof of income required for registration. No apt needed, first come, first serve. Families should bring their own shopping bags and/or

boxes.

**Name:** New Friends Homeless Center  
**Address:** 17114 Ventura Blvd.; Encino, CA 91316 &  
 5650 Shoup Ave. Woodland Hills, Ca  
**Phone:** 818-887-1109  
**Fax/Email:** n/a  
**Website:** <http://www.newfriendshomelesscenter.org/>  
**Hours** Tue 6:30 pm -8 pm & Sun 2:30 pm – 4 pm at St. Nicholas Episcopal Church - 17114 Ventura Blvd.; Encino, CA 91316  
 Fri 6:30 pm -8 pm at United Methodist Church - 5650 Shoup Ave.; Woodland Hills, CA 91367  
**Overview:** Hot meals are served Tuesday, Friday and Sunday night at various locations. After dinner a distribution of hygiene kits, blankets, and clothes are available

**Name:** North Hollywood Interfaith Food Pantry  
**Address:** 4390 Colfax Ave.; Studio City, CA 91604  
**Phone:** 818 760-3575  
**Fax/Email:** [nohollywoodinterfaithpantry@gmail.com](mailto:nohollywoodinterfaithpantry@gmail.com)  
**Website:** <https://nhifp.org/>  
**Hours:** Mondays & Fridays 7:30 am am to 11 am (entrance at the rear of First Christian Church on Troost Ave.) Drive up or walk up  
**Overview:** Emergency food primarily for people who live in North Hollywood, Studio City, Sun Valley and surrounding areas. No ID required.

**Name:** North Valley Caring Services, Inc.  
**Address:** 15435 Rayen St.; North Hills, CA 91343  
**Phone:** 818-891-0481  
**Fax/Email:** [guevaraobed@yahoo.com](mailto:guevaraobed@yahoo.com)  
**Website:** <https://www.nvcsinc.org/food-pantry>  
**Hours:** Food distribution: Fridays 10 am – 12 pm  
 Site is open M – F 8 am – 5 pm  
**Overview:** Emergency food for people who live in North Hills, Service includes groceries and a hot breakfast program.

**Name:** Our Redeemer Lutheran – Human Care Ministry  
**Address:** 20025 Chase Street; Canoga Park, CA 91306  
**Phone:** 818-341-1629  
**Fax/Email:** [pantry@our-redeemer.org](mailto:pantry@our-redeemer.org)

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Please use the community-based agencies referral form when providing referral information to Families.

**Website:** <https://www.our-redeemer.org/human-care>  
**Hours:** Due to Covid-19, only open on Thursdays at 12:00 pm  
 Wed 10 am – 1 pm And Thu 10 am – 2 pm  
**Overview:** Ministry provides food, clothing, hygiene items, and showers for homeless individuals. The following areas are currently being served by the ministry, zip codes: 91303, 91304, 91306, 91307, 91311, 91324, 91325, 91326, 91335, 91344, 91356, 91364, 91367

**Name:** **Valley Food Bank**  
**Address:** 12701 Van Nuys Blvd. Suite A; Pacoima, CA 91331  
**Phone:** 818-510-4140  
**Fax/Email:** [whernandez@valleyfoodbank.org](mailto:whernandez@valleyfoodbank.org)  
**Website:** <https://valleyfoodbank.org/food-pantry-locations/>

**Hours:** Check website for locations and hours

**Overview:** Valley Food Bank has multiple emergency food distribution located throughout the San Fernando Valley for pick up on. There are no geographic restrictions. Open to the public, no ID required.

**Name:** **San Fernando Valley Corps**  
**Address:** 14917 Victory Blvd. Van Nuys, CA 91411  
**Phone:** 818-781-5739  
**Fax/Email:** Email: [Juan.argumedo@usw.salvationarmy.org](mailto:Juan.argumedo@usw.salvationarmy.org)  
**Website:** <https://sanfernandovalley.salvationarmy.org/>  
**Hours:** Admin.: M – F; 9 am – 4 pm (closed for lunch 12-1 pm)  
 Food distribution: M – F; 9 am -12 pm and Fridays from 1pm to 4pm. For pick up 1 800 958-7825  
**Overview:** This agency provides emergency food, fresh produce, holiday assistance, music and art programs, and seasonal programs for residents of San Fernando Valley zip codes 91401, 91402, 91403, 91405, 91406, 91411, 91423 and 91436.

**Name:** **Saint Ferdinand Outreach Center**  
**Address:** 1040 Coronel Street; San Fernando, CA 91340  
**Phone:** 818-365-3194  
**Fax/Email:** 818-365-0067  
**Website:** <http://stferdinandchurch.org/ministries/outreach-center>  
**Hours:** Food distribution on the 2<sup>nd</sup> & 4<sup>th</sup> Friday of the month by 8 am. Bring your own bags/basket.

- Overview:** Services available for the San Fernando community. It includes emergency food and fresh produce. Proof of address is required. Individuals seeking food distribution must arrive early.
- Name:** **Sova Community Food & Resource Program - Valley**  
**Address:** 16439 Vanowen St.; Van Nuys, CA 91406  
**Phone:** 818-988-7682  
**Fax/Email:** [communications@jfsla.org](mailto:communications@jfsla.org)  
**Website:** <https://www.jfsla.org/page.aspx?pid=300>  
**Hours:** Every other Sun 9 am – 12 pm; M- Thu 10 am – 1: 30 pm  
**Overview:** New clients please arrive by the time the pantry first opens in the morning in order to register and receive the complete program orientation. We request official photo identification of first-time participants as well as identification for all additional dependent family members showing that all are living at the same address. Clients may visit the SOVA pantry once in each calendar month and receive groceries for all eligible dependent family members. Grocery orders are sized according to the number of family members. If you are homeless or do not have refrigeration and/or cooking facilities, you may visit twice each month. Please inform us of special dietary requirements so that your order can be packed appropriately (example: no meat, no pork, low salt, low sugar, Kosher, etc.).
- Name:** **St. Charles Borromeo Service Center**  
**Address:** 10834 Moorpark St.; North Hollywood, CA 91604  
**Phone:** 818-985-7365  
**Fax/Email:** n/a  
**Website:** <http://www.scbnh.com/center.htm>  
**Hours:** Food pantry: Tue – Th.; Sat 9 am 11:45 pm & Sun 9 am – 1 pm  
Hot showers & Haircuts: Th. 8:30 – 11:30 am &  
Hot Breakfast: Thu 9 am – 11 am  
**Overview:** The Center provides free food, clothing, toiletries, books, toys, furniture, and other household items. Pregnant women are provided layettes and other available infant care items. Clients must provide identification for themselves and their children and proof of address within the service area of Laurel Canyon on the west, Oxnard Boulevard on the north, Hollywood Way on the east, and Mulholland Drive on the south. This area includes many pockets of low-income housing and parks with homeless populations.
- Name:** **St. Didacus Church Parish –Food Ministry**

**Address:** 14337 Astoria St.; Sylmar, CA 91342  
**Phone:** 818-367-6181  
**Website:** <https://www.stdidacus.org/97>  
**Hours:** 2<sup>nd</sup> and 4<sup>th</sup> Friday of the Month from 9:30 am - 10:30 am.  
**Overview:** **Office closed due to Covid-19. Leave message.**  
 We serve families and single individuals living in the Northeast San Fernando Valley, regardless of religion, immigration or economic status. Our clients also include senior citizens on a limited income and the homeless. We currently assist over 100 families twice a month.

**Name:** **Tujunga United Methodist Church – Food Pantry**  
**Address:** 9901 Tujunga Canyon Blvd. Tujunga, CA 91402  
**Phone:** 818-352-1481  
**Fax/Email:** [tumcoffice@gmail.com](mailto:tumcoffice@gmail.com)  
**Website:** <https://www.tumc.net/services>  
**Hours:** **Admin. – Currently closed due to Covid-19**  
**Pantry opened for Drive Up and Walk Up Services**  
**Wednesdays from 11:00 am to 1:00 pm. Must wear a mask.**  
**Overview:** We provide emergency (2-3 days) food to low-income individuals and families. We provide bread, canned goods, protein and other foods. Our selection varies depending on our donations received. If you do not have the means to cook, your food please let us know and we can accommodate you. If this is your first time coming, we ask that you bring identification for the person picking up for your household and those in the household as well. Once you have received your number, we have coffee, tea and pastries for you while you wait. You may receive food from us every two weeks.

**Name:** **West Valley Food Pantry**  
**Address:** 5700 Rudnik Ave.; Woodland Hills, CA 91367  
**Phone:** 818-346-5554  
**Fax/Email:** 818-346-3349 Email: [admin@westvalleyfoodpantry.org](mailto:admin@westvalleyfoodpantry.org)  
**Website:** <https://www.westvalleyfoodpantry.org/>  
**Hours:** **M - Th.; 9:30 am - 2:00 pm; & Fridays 9:30 am 12 pm**  
**Drive Up Only. Must wear a mask.**  
**Overview:** This agency provides emergency food, personal hygiene items and volunteer opportunities for people who live in the West San Fernando Valley. Services are provided. Service is restricted to residents of zip codes 90290, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91324, 91335, 91356, 91364, 91367 and 91371. Must bring ID and current mailing address (exception for homeless)

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## Clothing

**Name:** Operation School Bell (OSB) K-5  
**Address:** 826 Cole Avenue; Los Angeles, CA 90038  
**Phone:** 323-469-6017  
**Email:** [kielfitzgerald@yahoo.com](mailto:kielfitzgerald@yahoo.com)  
**Website:** [www.operationschoolbell.org](http://www.operationschoolbell.org).  
**Hours:** By appointment only  
**Overview:** During COVID 19 crisis only 1 person is allowed to pick up clothing- appointment required. Operation School Bell (“OSB”) a service of the Assistance League® of Los Angeles provides with new school clothes and supplies to elementary-age school children in LA Unified School District (LAUSD). **School Personnel must sign up for appointment and bring students to the Cole Site for service. Parents are not allowed in the facility.**

**Name:** Volunteer League of the San Fernando Valley - *Clothes Corner*  
**Address:** 14603 Hamlin Street  
 Van Nuys, CA 91411  
**Phone:** 818-785-4134 (Main)  
**Website:** <http://www.volunteerleague.com>  
**Hours:** Tuesdays, Wednesdays and Thursdays starting at 9:45 am. Must make appointment  
**Overview:** The agency provides school uniform clothing, backpacks, and hygiene kits to homeless and needy children attending elementary and middle schools within the Los Angeles Unified School District. Clothing for adults is available as donations permit. Appointments are necessary, **must be referred by school staff. Scan referral forms to: [centreclothescorner@gmail.com](mailto:centreclothescorner@gmail.com)**

**Name:** Tujunga United Methodist Church – Clothes Closet  
**Address:** 9901 Tujunga Canyon Blvd. Tujunga, CA 91402  
**Phone:** 818-352-1481  
**Fax/Email:** [tumcoffice@gmail.com](mailto:tumcoffice@gmail.com)  
**Website:** <https://www.tumc.net/services>  
**Hours:** Fri 11 am – 12:30 pm & 2<sup>nd</sup> /4<sup>th</sup> Saturday of the month 10 am – 11:30 am  
**Overview:** Due to Covid-19 restrictions, the Clothes Closet is closed until further notice.

Our clothes closet provides clothing for people of all ages. We receive all different kinds of clothing as donations. Service provided on a first come first serve basis. Once your number is called you may browse our



selection.

**Name:** Lutheran Social Services of Southern California - San Fernando Valley

**Address:** 7400 Tujunga Ave.; North Hollywood, Ca 91605

**Phone:** 818-901-9480

**Fax/Email:** 818-901-9482 Email: [sfinfo@LSSSC.org](mailto:sfinfo@LSSSC.org)

**Website:** <https://www.lsssc.org/what-we-do/emergency-services/>

**Hours:** Office: M – Th 10:30 am -1:30pm, Fri 9 am – 12 pm

**Overview:** Due to Covid-19 restrictions, The Clothing Closet is closed until further notice.

Providing services to families in need in the San Fernando Valley. Families can access the clothing closet. Please bring a form of Identification.

#### Laundry Services

**Name:** Laundry Love

**Address:** Site locations: Check the website for specific locations in the area

**Website:** <https://laundrylove.org/>

**Hours:** Site Hours: Check the website for specific locations in the area  
<https://laundrylove.org/locations/>

**Overview:** (Due to Covid-19 Pandemic, the Laundry Love map may not be updated with correct dates and times. Please contact the Laundry Love location facilitator to confirm.)

Laundry Love partners with local Laundromats in cleaning clothes and linens of low-income or no-income families and individuals (experiencing homeless or not). During select days and times, laundry is free. Just bring your clothes. Quarters, soap, and dryer sheets are provided. There are no income requirements, everyone is welcome.

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## Homeless Prevention &amp; Tenant Rights Programs

**Services available for all local districts.**

**Name:** **Bet Tzedek**  
**Address:** 3250 Wilshire Blvd. 13<sup>th</sup> Floor  
 Los Angeles, Ca 90010  
**Phone:** 323-939-0506  
 818-769-0136 (Valley)  
**Website:** [www.bettzedek.org](http://www.bettzedek.org)  
**Overview:** Bet Tzedek is taking steps to protect the safety of their staff and clients given the current COVID-19 pandemic. If you need help with a legal issue or case, please do not visit their office; instead, call the intake line at 323-939-0506 or email [intake@bettzedek.org](mailto:intake@bettzedek.org)

Provides **FREE**, expert legal advice and representation to low-income residents of Los Angeles County. Legal Service Priorities include; Elder Law, Housing, Holocaust Survivors' Services, Community Outreach, Government Benefits and Guardianships and Conservatorships rights.

**Name:** **Eviction Defense Network**  
**Address:** 1930 Wilshire Blvd. #208  
 Los Angeles, Ca 90057  
**Phone:** 213-385-8112  
**Website:** [www.edn.la/](http://www.edn.la/)  
**Hours:** Monday through Friday 9am to 12pm  
**Overview:** Provides FREE consultations\* on a first-come, first-served walk-in basis. We recommend arriving as early as possible to ensure that you are seen on the same day you visit us. Please note that we do not make appointments for first-time clients who are seeking free consultations and we cannot provide legal advice over the phone or at the front desk. We ask for your cooperation when you visit us as you can expect to wait.

**Name:** **Fair Housing Council – San Fernando Valley**  
**Address:** 14621 Titus St. Suite #100  
 Panorama City, Ca 91402  
**Phone:** 818-373-1185  
**Website:** [www.fhcsfv.com/home.html](http://www.fhcsfv.com/home.html)  
**Hours:** By appointment only, M – F 8:30 am – 5 pm.  
**Overview:** Investigates housing/lending discrimination, fair housing education and outreach, tenant and landlord counseling, policy advocacy, and foreclosure prevention.  
 \*By appointment only

**Name:** **Housing Rights Center**  
800-477-5977 Landlord-Tenant Hotline

**Address:** **Van Nuys Office**  
6320 Van Nuys Blvd. Suite 311  
Van Nuys, CA 91401  
Phone: 213-387-8400

**Website:** [www.hrc-la.org](http://www.hrc-la.org)

**Hours:** Site's hours varies

**Overview:** In light of the Covid-19 Pandemic, HRC is not accepting walk-ins to their physical offices. However, they are still serving the public remotely.

The mission of Housing Rights Center; is to actively, support and promote fair housing through education, advocacy and litigation. To the end that all persons have the opportunity to secure the housing they desire and can afford, without discrimination based on their race, color, religion, gender, sexual orientation, gender identity, gender expression, national origin, familial status, marital status, disability, genetic information, ancestry, age, source of income or other characteristics protected by law. Services available: fair housing education and outreach, housing discrimination complaint investigation, landlord-tenant counseling.

**Name:** **Neighborhood Legal Services of Los Angeles County**

**Address:** 13327 Van Nuys Blvd.  
Pacoima, CA 91331

**Phone:** 800-433-6251 & 818-834-7591 Health Help Line 800 896-3202

**Website:** [www.nls-la.org](http://www.nls-la.org)

**Hours:** M - F; 9 am – 5 pm

**Overview:** Due to Covid-19 restrictions, their program offices will be open for business but closed to the public. If you or someone you know is in need of legal help, please call the General Help Line 800 433-6251 and our Health Help Line 800 896-3202 call the following numbers from Monday through Friday between 9:00 a.m. and 5:00 p.m.

Housing advocacy, domestic violence services, health services, immigration services, legal services and volunteer opportunities for low-income residents in Los Angeles County who have incomes up to 200% of the federal poverty guidelines. \*Geographic restrictions apply for some services.

**Name:** **Public Counsel Law Center**

**Homeless Prevention/Children’s Rights/Immigration/Social Service  
Assistance/Referrals**

- Address:** 610 South Ardmore Ave.  
Los Angeles, CA 90005
- Phone:** 213-385-2977 & 800-870-8090
- Fax:** 213-385-9089
- Website:** [www.publiccounsel.org](http://www.publiccounsel.org)
- Hours:** Appointments Only - M – F; 9 am -12 pm & 1:30 pm – 5:15 pm.
- Overview:** Public Counsel's Homelessness Prevention Law Project (HPLP) serves individuals that are at high risk of becoming chronically homeless. HPLP providing pro bono representation before administrative agencies to over to homeless individuals and families to secure food, shelter, clothing, and other vital benefits. Services: CARES: Emergency Food and Shelter Advocacy. Social security and medical benefits advocacy, eviction defense, policy and impact litigation. \*Clients seen by appointment only-no walk-ins.

## Web resources

- **If you believe you have been discriminated against in any housing or community development program, you may [file a complaint](https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint) with Federal Housing Equal Opportunity:**  
[https://www.hud.gov/program\\_offices/fair\\_housing\\_equal\\_opp/online-complaint](https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint)
- **For information related to a variation on the section 8 housing, Project-Based Voucher Program:**  
[https://www.hud.gov/program\\_offices/fair\\_housing\\_equal\\_opp/online-complaint](https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint)
- **To learn more about steps that renters can take to protect their security deposit after they've paid it, check out Nolo's article:**  
<https://www.nolo.com/legal-encyclopedia/protect-security-deposit-move-in-30231.html>
- **To learn more about renters' rights and landlords' obligations when it comes to the return of the security deposit:**  
<https://www.nolo.com/legal-encyclopedia/chart-cleaning-repairs-landlord-deduct-29017.html>
- **For information on affordable housing visit the Los Angeles Housing and Community Investment Department:**  
<https://hcidla.lacity.org/affordable-housing>
- **For Information on Retaliatory Eviction**  
<https://realestate.findlaw.com/landlord-tenant-law/defenses-to-eviction.html>
- **For information on the Department of Consumer Affairs-- A Guide to Residential Tenants' And Landlords' Rights And Responsibilities**  
<http://www.lapublichealth.org/eh/docs/housing/brochure/tenright.pdf>
- **For information on situations that can lead to evictions visit:**  
<https://hcidla.lacity.org/Eviction-Situations-and-Behaviors-Renters>
- **For more information on the legal reasons for eviction:**  
[https://hcidla.lacity.org/sites/default/files/documents/legal\\_reasons\\_for\\_eviction\\_english\\_0.pdf](https://hcidla.lacity.org/sites/default/files/documents/legal_reasons_for_eviction_english_0.pdf)
- **The website for filing a complaint if you are being evicted:**  
<https://hcidla.lacity.org/File-a-RSO-Complaint>

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## Mental Health Services

**Name:** School Mental Health Crisis Counseling and Intervention Services (SMH-CCIS)  
**Phone:** 213-241-3841 M – F; 8 am - 4:30 pm  
**After hours:** 213- 625-6631 Los Angeles School Police Department  
**Website:** <https://achieve.lausd.net/Page/12129#spn-content>  
**Overview:** Crisis Counseling and Intervention Services (CCIS), from the Office of Student Health & Human Services, School Mental Health, is dedicated to restoring and maintaining a safe and healthy learning environment for the students and staff of the Los Angeles Unified School District (LAUSD). CCIS staff provides crisis response and recovery services in collaboration with School Police, Educational Service Centers, and community resources.

**Name:** School Mental Health—North Hills Wellness Center  
**James Monroe High School**  
**Address:** 9119 Haskell Ave.; North Hills, CA 91343  
**Phone:** 818-739-5900  
**Website:** [smh.lausd.net](http://smh.lausd.net)  
**Hours:** M - F; 8 am – 5 pm  
**Overview:** Due to Covid-19 restrictions, most services are provided remotely

School Mental Health provides prevention, early intervention, and intensive mental health treatment to LAUSD students and families. Clinicians and interns in this program provide individual, family, and group therapy, parenting classes, and classroom-based prevention programs at Clinic and Wellness Centers and their feeder schools. Referrals by school personnel and/or students may self-refer. .

**Name:** The Help Group  
**Address:** 6455 Coldwater Canyon; Valley Glen, CA 91401  
**Phone:** 877-994-3588 & 818-267-2753 intakes for the SFV  
**Fax/Email:** 818-779-5295  
**Website:** <https://www.thehelpgroup.org/>  
**Hours:** M- F; 9 am – 6 pm  
**Overview:** The Help Group provides comprehensive services for children, adolescents and young adults with special needs related to autism spectrum disorder, learning disabilities, ADHD, developmental delays, abuse and emotional challenges.

**Name:** Child & Family Guidance Center  
**Address:** 9650 Zelzah Ave.; Northridge, CA 91325

**Phone:** 818-993-9311 & 818-739-5250  
**Fax/Email:** 818-993-8206 email: [info@childguidance.org](mailto:info@childguidance.org)  
**Website:** <https://www.childguidance.org/services/>  
**Hours:** Office: 8 am – 6 pm  
**Overview:** The CFGC serves children and youth living in the San Fernando and Antelope Valleys, primarily living in at-risk neighborhoods. Most of our clients are from low income families with children that have significant emotional problems requiring comprehensive mental health interventions. It is our mission to empower children and families to achieve health and well-being through innovative mental health services and community programs.

**Name:** **Hathaway Sycamores**  
**Address:** 12450 Van Nuys Blvd., Suite 100; Pacoima, CA 91331 & 12510 Van Nuys Blvd., Suite 201; Pacoima, CA 91331  
**Phone:** 844- 222-2377 Access hotline, 818- 896-8366 and 818-896-2255  
**Fax/Email:** Email: [referral@hscfs.org](mailto:referral@hscfs.org)  
**Website:** <https://www.hathaway-sycamores.org/>  
**Hours:** M – F; 8 am -6 pm  
**Overview:** Hathaway-Sycamores Child and Family Services provides comprehensive continuum of mental health services to children and families including: residential-treatment center for youth ages 6 through 18; school-based and outpatient-mental-health services; wraparound and in-home counseling services; transitional-living program for teens and young adults; family resource center; and grief and loss center for children.

**Name:** **San Fernando Community Mental Health Center, Inc.**  
**Address:** 16360 Roscoe Blvd. 2<sup>nd</sup> Floor; Van Nuys, CA 91406  
**Hotline 24/7:** 844-256-0735 anti-school bullying advocacy line  
**Phone:** Office: 818-901-4830 | Children’s intake service line: (818) 574-7745  
**Fax/Email:** 818-373-4830 | Email: [info@sfvchc.org](mailto:info@sfvchc.org)  
**Website:** <https://www.movinglivesforward.org/programs-services/>  
**Hours:** office: 8 am – 5 pm  
**Overview:** San Fernando Valley Community is dedicated in improving individuals and families well-being in the San Fernando Valley. We offer a wide array of mental health services; including anti-school-bullying advocacy services, and adult full service partnerships.

**Name:** **Tarzana Treatment Center**  
**Address:** **7101 Baird Ave.; Reseda, CA 91335**  
**Hotline 24/7:** 888-777-8565 for drug/alcohol intakes  
**Phone:** 818-342-5897  
**Fax/Email:** 818-345-6256  
**Website:** <https://www.tarzanatc.org/services/>  
**Hours:** Open daily 24 hours

**Overview:** Patients receive a comprehensive assessment followed by a customized intensive treatment plan that centers on crisis stabilization, alcohol or drug detox, short-term therapeutic interventions, specific recovery goals and discharge planning for the next level of care. Family Medical Care is integrated into this spectrum of services.

**Name:** Valley Coordinated Children's Services – DMH  
**Address:** 19231 Victory Blvd. Ste. 110; Reseda, CA 91335  
**Helpline 24/7:** 800-854-771 (ACCESS Center)  
**Phone:** 818-708-4500  
**Fax/Email:** n/a  
**Website** <https://locator.lacounty.gov/dmh/Location/3181132/valley-coordinated-childrens-services>  
**Hours:** M – F 8 am – 5 pm  
**Overview:** Provides intensive psychiatric evaluation and medication support, crisis intervention, short-term stabilization, telephone triage, psychiatric hospitalization, and intensive case management for ages 1-17. Appointments preferred & walk-ins welcome.

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## Domestic Violence Services

**Name:** **San Fernando Victim Services**  
**Address:** 900 Third Street, 3rd Floor; San Fernando, CA 91340  
**Phone:** 818-898-2406 | 818-898-2511  
**Fax/Email:** Email: [info@da.lacounty.gov](mailto:info@da.lacounty.gov)  
**Website:** <http://da.co.la.ca.us/victims>  
**Hours:** 8 am - 4:30 pm  
**Overview:** Representatives from the Los Angeles County District Attorney's Bureau of Victim Services provides assistance to victims of crime. These include crisis intervention; emergency assistance; counseling referrals; court escort and orientation; restitution assistance; returning of property; assistance with employers; and case status notification.

**Name:** **Center for the Pacific Asian Family, Inc. –SFV Satellite Office.**  
**Address:** 6851 Lennox Ave.; Ste. 400; Van Nuys, CA 91405  
**Phone:** 800-339-3940 (24 Hrs. | 7 Days a week)  
**Email:** [Info@pacsla.org](mailto:Info@pacsla.org)  
**Website:** [www.nurturingchange.org](http://www.nurturingchange.org)  
**Hours:** office M – F; 9 am - 6 pm  
**Overview:** At Center for the Pacific Asian Family (CPAF), we help Asian and Pacific Islander (API) survivors of domestic violence and sexual assault and their families. Our services are free, confidential, and available in more than 30 Asian and Pacific Islander languages. The domestic violence hotline provides telephone crisis intervention for battered women and performs intake screening for the agency's shelter. The hotline also provides information, counseling, and support. Referrals are made for medical and legal services and other related services. The program also provides crime victim support in obtaining TRO's for battered women.

**Name:** **Jewish Family Service of Los Angeles-Family Violence Project**  
**Address:** 12817 Victory Blvd.; North Hollywood, Ca 91606  
**Hotline 24/7:** 323-681-2626 & 818-505-0900  
**Fax/Email:** 818-789-7581  
**Website:** <https://www.jfsla.org/hope>  
**Hours:** 24/7 Crisis Line  
**Overview:** The project provides domestic violence services, shelter and welfare-to-work support services for victims of domestic violence. Services include shelter for battered women and their children. There are no geographic restrictions. Services available in English and Spanish.

**Name:** **Angel Step Inn Domestic Violence Emergency Shelter**  
**Address:** P.O. BOX 33306; Los Angeles, CA 90033(mailing address)  
**Phone:** 323-780-HELP (4357)

**Website:** [www.angelstepinn.org](http://www.angelstepinn.org)  
**Hours:** 7 days / 24 hours per day.  
**Overview:** 24-Hour Hotline: Trained staff and volunteers offer immediate crisis counseling and support to victims of domestic abuse. Hotline services are available in both English and Spanish. Emergency short-term shelter and assistance locating long-term shelter for victims fleeing from intimate partner violence. Counseling: Individual counseling services are available to residents of the emergency shelter. Case Management: Angel Step Inn staff assists survivors with filing restraining orders, applying for financial assistance and WIC, and referrals to second step services for residents that remain on the 30-days, and other services as needed.

**Name:** **1736 Family Crisis Center**  
**Address:** 2116 Arlington Ave., Ste. 200; Los Angeles, CA 90018 (mailing address)  
**Phone:** Hotline: 213-745-6434 / 213-222-1237 (24 Hrs. | 7 Days a week)  
**Website:** [www.1736familycrisiscenter.org](http://www.1736familycrisiscenter.org)  
**Hours:** Office: M.- F; 9 am - 5 pm. Intake Phone: 323-737-3900  
**Overview:** We have four domestic violence shelters located throughout the greater Los Angeles area (locations are confidential to protect participants and staff). These are open to domestic violence victims with or without their children. The innovative structure of this program provides emergency shelter and up to two years of transitional shelter, free of charge, all under the same roof. This model provides stability and encourages a faster recovery toward self-sufficiency. It is excellent for the families, as it gives them a stable safe environment and school-age children can continue in the same school for several years.

**Name:** **YWCA Battered Women’s Shelter – Sunrise Village**  
**Address:** 735 E Lexington Drive; Glendale, CA 901206  
**Phone:** hotline: 888-999-7511 (24 Hrs. | 7 Days a week) Phone: 818-242-4155  
**Website:** [www.glendaleywca.org](http://www.glendaleywca.org)  
**Hours:** office M –F; 9 am - 5 pm  
**Overview:** Sunrise Village Emergency Shelter provides a temporary community living environment for women and their children whose safety is in immediate risk. Services offered include case management, crisis intervention and counseling services. Domestic Violence Services Center offers case management, legal assistance, counseling, resources, referrals and childcare to survivors and their children. All services provided at no cost to the client and are available in English, Spanish and Armenian.

**Name:** Haven Hills, Inc.  
**Address:** Canoga Park, CA 91305  
**Helpline 24/7:** 818-887-6589  
**Fax/Email:** 818 887-7481  
**Hours:** 24/7  
**Website:** <https://havenhills.org/en/>  
**Overview:** Haven Hills provides safety, shelter, and support to all survivors of domestic violence while working to break the cycle of abuse. We save lives, inspire change, and transform victims to empowered survivors.

**Name:** Safe Passage -- Time2Heal  
**Address:** PO Box 40034; Studio City, 91614  
**Helpline 24/7:** 800-799-SAFE (7233)  
**Office:** 818-232-7476  
**Fax/Email:** [contact@time2heal.org](mailto:contact@time2heal.org)  
**Hours:** office 10 am – 5 pm  
**Website:** <https://safepassageheals.org/>  
Our mission is to break the cycle of domestic abuse by healing and empowering women and their children, enabling them to live new, safe and productive lives. Stepping Stones to a New Life” program provides: counseling, health assessment, nutrition classes, physical/dental checkups, reconstructive facial Surgeries, self-defense, job training/search, transportation expenses provided, financial and public speaking workshops, children counseling, mentors, make-up, skin care workshops, housing assistance including provision of house furniture, supplies and moving expenses.

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## Medical/Dental/Vison Services

**Name:** El Proyecto Del Barrio**Phone:** 818-830-7033**Locations:****ARLETA Family Health Clinic****Address:** 8902 Woodman Ave.; Arleta, CA 91331**Hours:** M – F; 7:30 am -7 pm & Sat 8 am – 5 pm**ARLETA –Dental****Address:** 8902 Woodman Ave.; Arleta, CA 91331**Phone:** 818-221-4600**Hours:** M – F; 8 am - 5 pm**PANORAMA CITY- Esperanza Clinic****Address:** 9140 Van Nuys Blvd. Suite 202-207; Panorama City, CA 91402**Phone:** 818-830-7181 & 818-892-8630**Hours:** M – F 8 am - 5 pm & 2<sup>nd</sup> Saturday of the month 8 am – 4 pm**Mark Taper Center. For a Healthy Community--Winnetka****Address:** 20800 Sherman Way; Winnetka, CA 91306**Phone:** 818-883-2273**Hours:** M – F 7 am - 5 pm & Saturdays 8 am – 5 pm**Mark Taper Center. For a Healthy Community—Winnetka-Dental****Address:** 20800 Sherman Way; Winnetka, CA 91306**Phone:** 818-710-5229**Hours:** M – F; 8 am - 5 pm**Website:** <http://www.elproyecto.us/>**Overview:** Due to Covid-19 restrictions, most services are provided remotely (TeleHealth)

Family Health Clinics offer basic and specialized medical and dental services.

**Name:** Valley Community Clinic- North Hollywood Center**Address:** 6801 Coldwater Canyon Ave.; North Hollywood, CA 91605**Phone:** 818-763-8836**Fax/Email:** n/a**Website:** <https://www.valleycommunityhealthcare.org/clinical-programs>.**Hours:** General Medicine:

M / W / F – 8 am -5 pm

Tu &amp; Th - 8 am – 9 pm &amp; Sat 8 am – 12 pm

Woman Health: M – F – 8 am – 5 pm.

Dental: M - F : 8 am – 4 & Sat: 8:30 am -12 pm \*Tue open until 5:30 pm

Optometry: M – F – 8 am – 5 pm & Sat: 8 am -2 pm.

**Overview:** Due to Covid-19, most services are provided remotely

The mission of Valley Community Clinic is to enhance the well-being of the community by providing high quality, culturally sensitive primary medical care and related healthcare services to those in need, regardless of their ability to pay. VCC provides a comprehensive array of services that includes primary and some specialty care, dental, optometry, pediatrics, prenatal care, women's health, counseling and health education with an emphasis on prevention

**Name:** Northeast Valley Health Corporation – a California Health + Ctr.

**Phone:** 818-270-9777: San Fernando Valley Appointments

**Locations:**

**CANOGA PARK HEALTH CENTER**

**Address:** 87107 Remmet Ave.; Canoga Park, CA 91303

**Hours:** M – F; 8 am -5 pm

**Phone:** 818-340-3570

**PACOIMA HEALTH CTR.**

**Address:** 12756 Van Nuys Blvd.; Pacoima, CA 91331

**Phone:** 818-896-0531

**Hours:** M, Th, F & Sat: 8 am - 5 pm Tue & Wed 8 am – 9 pm

**PACOIMA WOMEN’S HEALTH CTR.**

**Address:** 12759 Van Nuys Blvd.; Pacoima, CA 91331

**Phone:** 818-485-8250

**Hours:** M – F 8 am - 5 pm Closed for lunch 12 pm – 1 pm

**SAN FERNANDO HEALTH CTR.**

**Address:** 1600 San Fernando Rd.; San Fernando, CA 91340

**Phone:** 818-356-8086

**Hours:** M – Sat 8 am - 9 pm

**SUN VALLEY HEALTH CTR.**

**Address:** 7223 N. Fair Ave.; Sun Valley, CA 91352

**Phone:** 818-432-4400

**Hours:** M, T, Th, F, Sat - 8 am - 5 pm & Wed 8 am – 9 pm

**VAN NUYS PEDIATRIC HEALTH CTR.**

**Address:** 7138 Van Nuys Blvd.; Van Nuys, CA 91405

**Phone:** 818-778-6240

**Hours** M – F – 8 am 5 pm

**TRANSITIONS TO WELLNESS (healthcare for the homeless)**

**Address:** 6551 Van Nuys Blvd., 2<sup>nd</sup> Fl.; Van Nuys, CA 91401

**Phone:** 818-765-8656

**Hours:** M, T, F – 8 am – 12:30 pm & 1:30 pm – 5 pm  
Wed 11 am – 3:30 pm & 4:30 pm – 8 pm  
Thu 9 am – 12:30 pm & 1:30 pm -5 pm

**VAN NUYS ADULT HEALTH CTR. (HIV Care)-**

**Address:** 14624 Sherman Way, Suite 600 (6th Floor), Van Nuys, CA 91405

**Phone:** 818-988-6335

**Hours:** M, Th & Sat – 8 am – 5 pm  
Tue, Wed – 8 am – 9 pm  
Fri – 9 am – 5 pm

**TEEN HEALTH CTR. SAN FERNANDO HIGH SCHOOL**

**Address:** 11051 North O’Melveny Avenue, San Fernando, CA 91340

**Phone:** 818-365-7517

**Hours:** M- F – 7:30 am – 4 pm

**Website:** <https://nevhc.org/programs-services/health-centers/>

**Overview:** Due to Covid-19, most services are provided remotely

The mission of Northeast Valley Health Corporation is to provide quality, safe and comprehensive primary health care to medically underserved residents of Los Angeles County, particularly in the San Fernando and Santa Clarita valleys, in a manner that is sensitive to the economic, social, cultural and linguistic needs of the community.

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**LAUSD - School Based Clinics**

School Based Clinics provide medical services to eligible students and their siblings ages 1-18 and Special Education Students thru age 22. Services offered include: immunizations, physical exams (routine and sports), primary care ill visits, reproductive health care available at some locations.

Due to Covid-19 restrictions, these school-based clinics are closed. Families are encouraged to call the District's hotline for further assistance.

CLINIC NAME	ADDRESS	CLINIC DAYS/HOURS	SERVICES	PHONE / FAX
<b>Telfair Student &amp; Family Wellness Center</b> Medical & Vision services available	10911 Telfair Avenue Pacoima, CA 91331	Mon - Fri 8 am - 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits and vision exams.	Information: 213-202-7590
<b>SEPA</b> (School Enrollment Placement & Assessment Center)	1339 Angelina St. Los Angeles, CA 90026	Facility Hrs: 8 am- 4:30 pm Clinic Hrs. 8 am – 3 pm	Mon– Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Office: 213-482-3954 Clinic: 213-482-1301 Fax: 213-481-2097
<b>Columbus Middle School Clinic</b>	7739 Farralone Ave. Canoga Park, CA 91304	Mon - Fri 8 am - 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits	Phone: 818-702-1270 Fax: 818-702-1253
<b>Kennedy High School Clinic</b>	11254 Gothic Ave., Granada Hills, CA 91344	Mon - Fri 8 am - 3 pm	Immunizations, physical exams (routine/sports), primary care ill Teen clinic services.	Phone: 818-271-2547 Fax: 818-271-2563
<b>Wellness &amp; Immunization Clinic Zelzah Site</b>	6505 Zelzah Ave., Reseda, CA 91335	Mon - Fri 8 am - 3 pm	Mon– Fri walk-in for Immunizations until 2:00 PM Physicals by appointment only	Phone: 818-654-1652 Fax: 818-758-9961

<b>Lawrence Middle School Clinic</b>	10100 Variel Ave., Chatsworth, CA 91311	Wed & Fri 8 am – 3 pm	Immunizations, physical exams (routine/sports), primary care ill visits.	Phone: 818-678-7965 Fax: 818-678-7967
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**Name:** North Hills Wellness Center – Monroe High School - OPEN

**Address:** 9119 Haskell Ave.; North Hills, CA 91343

**Phone:** 818-763-8836

**Website:** <https://thelatruster.org/wellness-network-landing-page/access-our-wellness-centers/james-monroe-high-school/>

**Hours:** M/W; 8:30 am – 8 pm

Tu / Th / F – 8:30 am – 6 pm

Sat – 8:30 am -3 pm

Teen Clinic Services: M/Tu/Th 1:30 pm– 4:30pm & W 8 am – 2 pm

**Overview:** Facilitate access to basic health, mental health, and wellness services for students and families. And, to improve student health and readiness to learn, The Los Angeles Trust for Children's Health provides increased access to care, better school health policies, and quality, holistic health programs for the Los Angeles Unified School District.

**Vision**

**Name:** Lens Crafters- Gift of Sight Program

**Address:** Check website for specific locations/hours

**Phone:** 888-935-4589

**Fax/Email:** Email: [info@onesight.org](mailto:info@onesight.org)

**Website:** <https://onesight.org/>

**Hours:** Check website for specific locations/hours

**Overview:** LensCrafters associates and Independent doctors give their time at OneSight Vision Clinics, providing free eye exams and prescription glasses to people in need here and abroad.

**Name:** ~~Telfair Student & Family Wellness Center – CLOSED~~

**Address:** 10911 Telfair Avenue; Pacoima, CA 91331

**Phone:** 213-202-7590 – information

**Fax/Email:** n/a

**Website:** <https://achieve.lausd.net/Page/11905#spn-content>

**Hours:** Mon – Fri.; 8 am -3 pm (Currently closed due to Covid-19)

**Overview:** This Wellness Center provides FREE eye exam and glasses to LAUSD Students. And their siblings ages 1-18 (Special Educatoin Students thru age 22). Please call for appointment.

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## Social Services

**Name:** Department of Public Social Services (DPSS)

**Phone:** 866-613-3777 and 323-260-3718 - Customer Service /Single Point of Contact

**Website:** [www.dpss.lacounty.gov](http://www.dpss.lacounty.gov)

**Hours:** M – F; 8 am to 5 pm

**Overview:** Temporary financial assistance and employment services for families and individuals. Free and low-cost CalWorks, Cash Assistance program for immigrants, electronic benefit transfer, general relief. Referrals to child care, homeless services and veterans & military resources

## Locations:

**East Valley - 11****Address:** 7555 Van Nuys, CA 91405**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal**San Fernando Sub Office -32****Address:** 9188 Glenoaks Blvd.; Sun Valley, CA 91352**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal, GROW**West Valley - 82****Address:** 21415 -21615 Plummer St.; Chatsworth, CA 91311**Phone:** 818-701-8200**Site Hours:** M – F; 8 am – 5 pm**Overview:** Programs Offered: CalFresh, General Relief, Medi-Cal, Refugee assistance,

**Name:** Department of Children and Family Services (DCFS)

**Phone:** 800-540-4000 – Child Protection Hotline 24/7

**TDD:** 800-272-6699 (hearing impaired line)

**Website:** <https://dcfs.lacounty.gov/>

**Hours:** Office 8 am -6 pm

**Overview:** The Los Angeles County Department of Children and Family Services promotes child safety and well-being by partnering with communities to strengthen families, keeping children at home whenever possible, and connecting them with stable, loving homes in times of need.

- Name:** Women, Infants and Children (WIC Program)
- Address:** Check website for specific locations
- Phone:** 888-WIC-WORKS (888-942-9675) Call to locate nearest WIC site
- Website:** <https://www.fns.usda.gov/wic>
- Hours:** Hours varies by location – check website for specific location
- Overview:** WIC was established in 1974 as a permanent program to safeguard the health of women, infants and children up to age 5 who are at nutritional risk. By providing nutritious foods to supplement diets, nutrition education, including breastfeeding promotion and support, and referrals to health and other social services.

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Family Source Centers

FamilySource Partnership Program Centers are equipped with Pupil Services and Attendance (PSA) Counselors are co-located at 13 FamilySource Centers (FSC) throughout the City of Los Angeles that primarily serve families with children ages 5-17. The FamilySource Partnership Program (FSPP) focuses on engaging parents and students with resources to improve academic achievement and to lift families out of poverty. PSA Counselors conduct educational assessments and serve students and families through outreach, advocacy and referrals to programs and services. The FamilySource Partnership Program aims to increase attendance, improve academic achievement and support the goal of graduation for all students.

FamilySource Center	Address:	Telephone/Fax	Pupil Services & Attendance (PSA) Counselor	LAUSD High Schools*	
New Economics for Women	21400 Saticoy Street Canoga Park, CA 91304	Phone: 818- 887-3872- Fax: 818 564-4612-	Karen Alvarado kla9206@lausd.net	Cleveland HS Canoga Park HS Taft CHS	Reseda HS Chatsworth HS El Camino Real CHS
El Nido Family Center	11243 Glenoaks Blvd. Suite 2 Pacoima, CA 91331	Phone: 818-896-7776 Fax: 818-896-3667	Cindy Leyva csl2648@lausd.net	San Fernando HS Arleta HS Sun Valley HS Verdugo HS	Cesar Chavez LA Sylmar HS Granada Hills CHS JFK HS
New Economics for Women	6946 Van Nuys Blvd., Suite 220 Van Nuys, CA 91405	Phone: 818-786-4098 Fax: 818-786-4196	Sylvia Elias ets4924@lausd.net	Monroe HS Grant HS Panorama HS Van Nuys HS	East Valley HS Polytechnic SH North Hollywood HS

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Youth Source Centers

Pupil Services and Attendance (PSA) Counselors are co-located at 14 YouthSource Centers and 3 America’s Job Centers that primarily serve youth ages 16-24 with a focus on engaging out-of-school youth with school and/or work, improving student retention and bolstering academic proficiency. Students receive an academic assessment by the PSA Counselor and assistance with educational options, referrals, and resources to appropriate programs and services. PSA Counselors at the YouthSource/AJCC Centers, also serve as the main provider for the Truancy Diversion Program, deterrent alternative for students in violation of the daytime curfew law.

YouthSource- City of LA	PSA Counselor	Neighboring Schools	
<b>El Proyecto del Barrio</b> 11844 Glenoaks Blvd. San Fernando, CA 91340	Gabriela Morales 747-877-3030 <a href="mailto:gxm9388@lausd.net">gxm9388@lausd.net</a>	Cesar Chavez Learning Academy San Fernando HS Vaughn Next LC	Century LC Monroe HS Sylmar HS Kennedy HS
<b>El Proyecto del Barrio</b> 9030 Laurel Canyon Blvd. Sun Valley, CA 91340	Alan Woskanian (818) 771-0184 <a href="mailto:alan.woskanian@lausd.net">alan.woskanian@lausd.net</a>	Arleta HS Grant HS East Valley HS No. Hollywood HS	Polytechnic HS Fulton College Prep Panorama HS
<b>Goodwill Southern California</b> 14565 Lanark St. Panorama City, CA 91402	Pamela Gates (818) 782-2520 <a href="mailto:pgates@lausd.net">pgates@lausd.net</a>	Reseda HS Taft HS Canoga Park HS Chatsworth HS	Van Nuys HS Monroe HS Cleveland HS Panorama HS

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**Los Angeles Reconnection Career Academy Center  
(LARCA) CENTERS**

The Los Angeles Economic and Workforce Development Department (EWDD) created the Los Angeles Reconnections Career Academy (LARCA) program as a means of addressing the extensive education and employment needs of the city’s sizable out of school youth population ages 16 to 24 with education, training and employment services, alongside case management and other supportive services, using a career pathways mode. Funded by Workforce Innovation Fund (WIF) grand from the U.S. Department of Labor.

Interested in accessing services; please call a Career Coach to learn more about referral process.

<b>LARCA Center</b>	<b>Career Coach Information</b>
<p><b>SAN FERNANDO VALLEY ResCare Workforce Services</b> 21010 Vanowen Street, Canoga Park, CA 91303</p>	<p>Gloria Torres 818-596-4123</p>
<p><b>Youth Policy Institute – Permanently Closed</b> 13420 Van Nuys Blvd Suite 221., Pacoima, CA 91331</p>	<p>Victoria Ahuactzi 818-492-4065</p>
<p><b>Sun Valley WorkSource Center El Proyecto del Barrio, Inc.</b> 9024 Laurel Canyon Blvd., Sun Valley, CA 91352</p>	<p>Sal Moncada 818-504-0334 ext. 112</p>

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Work Source Centers

All WorkSource Center are open, please call for Covid-19 restrictions information.

The Economic & Workforce Development Department (EWDD) has 16 WorkSource Centers located throughout Los Angeles. The WorkSource Centers offer free employment services to adults, dislocated workers, veterans, the homeless and the re-entry population include Services include; job training, telephone and computer access, and literacy skills workshops Employment referrals, customized job matching, placement and listings via CalJOBSSM Resume and interview skills building, Career guidance and program placement assistance Customized training for staff, interview rooms, and information for businesses affected by plant closures or layoffs, customized recruitment to help quickly fill multiple positions Candidate screening and/or testing to assure only qualified workers apply for positions Facilities for conducting both one-on-one and group interviews, On-the-job and pre-employment training to provide workers with the skills necessary for employment. Visit website for more information:

<https://ewddlacity.com/index.php/employment-services/adults-age-24-and-older/worksource-centers>

WorkSource Center	Contact Information
<b>Canoga Park, South Valley ResCare Workforce Services</b> 21010 Vanowen Street Canoga Park, CA 91303	818-596-4448 – Phone 818-596-4155 - TTY 818-596-4451 - Fax <a href="https://www.rescare.com/workforceservices/">https://www.rescare.com/workforceservices/</a> Web
<b>Pacoima, Northeast Valley Youth Policy Institute YPI is permanently closed.</b> 13420 Van Nuys Boulevard, #221 Pacoima CA 91331 Co-located at the North Valley BusinessSource Center	818-492-4065 - Phone 818-897-9792 - TTY 818-596-4451 – Fax <a href="https://www.ypi.org/program/workforce-innovation-and-opportunity-act/">https://www.ypi.org/program/workforce-innovation-and-opportunity-act/</a> - Web
<b>Sun Valley, Southeast Valley El Proyecto del Barrio, Inc.</b> 9024 Laurel Canyon Boulevard Sun Valley CA 91352	818-504-0334 - Phone 818-504-1974 - TTY 818-504-2625 – Fax <a href="http://www.elproyecto.us/">http://www.elproyecto.us/</a> Web
<b>Chatsworth, West Valley Build Rehabilitation Industries</b> 9207 Eton Avenue Chatsworth CA 91311	818-701-9800 - Phone 818-701-9850 - TTY 818-701-9801 - Fax <a href="mailto:lfuentes@buildonestop.com">lfuentes@buildonestop.com</a> - Email <a href="https://buildworksource.com/">https://buildworksource.com/</a> Web

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## Websites & Resources

**Healthy City** is a web-based resource search engine providing a wide range of resources and services such as housing assistance and other basic needs. Results can be arranged by address or intersection, zip code, city, census boundaries, service planning area, L.A. County Health Districts, Political Boundaries, and LAUSD School Attendance Boundaries.

**Website:** [www.healthycity.org](http://www.healthycity.org)

### IDONLINE

**Website:** [www.idonline.org](http://www.idonline.org)

**Overview:** -a great resource for families with children with special needs.

### Imagine LA

**672 S. Lafayette Park Place  
Suite 28**

**Los Angeles, CA 90057**

**Phone:** (323) 944-0210

**Website:** [www.imaginela.org](http://www.imaginela.org)

**Overview:** Provides mentors and support for families who are in the process of moving out of homelessness into permanent housing. They help families gain the tools to maintain housing, attain self-sufficiency and ensure every member of the family thrives.

### LA LGBT Youth Advocates

**Website:** [www.lalgbtyac.org](http://www.lalgbtyac.org)

**Overview:** We are a Coalition of LGBTQ Youth Supportive Organizations in Los Angeles County.

**Los Angeles County** website that automatically determines eligibility for a variety of county programs.

**Website:** [www.lacountyhelps.org](http://www.lacountyhelps.org)

**Los Angeles County Housing Authority** website that provides information and applications for both Section 8 tenant assistance and Public Housing Rental Assistance programs.

**Website:** [www.lacdc.org](http://www.lacdc.org)

**Los Angeles County Info Line** provides information and referrals for all types of services

**Phone:** 211 or 800-339-6993

**Website:** <https://www.211la.org/>

**Los Angeles Department of Mental Health** has housing resources/assistance for eligible DMH clients.

**Phone:** 800-854-7771 (24hr Helpline)

**Website:** <http://dmh.lacounty.gov>

**Social Serve** is a private non-profit website providing free housing search engine for affordable rentals.

**Website:** [www.socialserve.com](http://www.socialserve.com)

**The Bin (Los Angeles Personal Property Storage)**

**507 Towne Avenue**

**Los Angeles, Ca 90013**

**Phone:** 213-629-1050

**Overview:** FREE storage is provided on a first come first serve basis. New clients are recommended to arrive at or before 7:30AM.

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## Hotlines

**211-Infoline of Los Angeles County-Person calling must provide zip code and a Community Resource Advisor will provide referrals to emergency food, shelter, and other needed resources. Dial 211 from any phone.**

### Information Line

**Phone:** 800-339-6993 or Call 211

**Website:** [www.211ct.org](http://www.211ct.org)

### California Youth Crisis Line

**Phone:** 800-843-5200

**Website:** [www.youthcrisisline.org](http://www.youthcrisisline.org)

**Overview:** Toll free, 24hr, confidential hotline available to teens from 12-24 yrs. and/or any adult supporting a youth.

### CDC Health Info

**Phone:** 800-232-4636

**Website:** [www.cdc.gov](http://www.cdc.gov)

**Overview:** The Department of Disease Control and Prevention provides information about diseases, conditions, healthy living, emergency preparedness and response, injury, violence, safety and much more.

### Center for the Pacific Asian Family Services

**3424 Wilshire Blvd.**

**Suite 1000**

**Los Angeles, 90010**

**Phone:** 800-339-3940

**Website:** [www.nurturingchange.org](http://www.nurturingchange.org)

**Overview:** Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

### Child Abuse/DCFS

**Phone:** 800-540-4000

**Website:** <https://dcfs.lacounty.gov/>

**Overview:** The Department of Children and Family Services provides quality child welfare services and supports children in growing up safe, healthy, educated and with permanent families.

### Elder Abuse

**Phone:** 877-477-3646

### A Father's Heart Hotline

**Phone:** 211

**Overview:** Provides communication with an adult male role model for fatherless children that seek advice and encouragement.

**Mental Health ACCESS**

**Phone:** 800-854-7771

**National Domestic Violence Hotline**

**Phone:** 800-799-7233

**Website:** thehotline.org

**Parents Without Partners**

**Phone:** 800-637-7974

**Website:** www.parentswithoutpartners.org

**Overview:** Offers educational, family and adult social/recreational activities.

**Probation Information Center**

**Phone:** 866-931-2222

**RAINN (Rape, Abuse, Incest, National Network)**

**Phone:** 800-656 - HOPE (4673)

**Website:** rainn.org

**Sexual Assault and Domestic Violence**

**Phone:** 800-799-SAFE (7233)

**Sexual Assault Helpline**

**Phone:** 877-995-5247

**Website:** safehelpline.org

**Suicide Prevention and Survivor**

**Phone:** 800-273-8255

**Tarzana Treatment Center**

**Phone:** 888-777-8565

**Website:** [www.tarzanatc.org](http://www.tarzanatc.org)

**Overview:** Provides high quality, affordable behavioral healthcare and addiction treatment services in Los Angeles County. Services include: alcohol and drug addiction treatment, mental health, medical detox, rehab for teens/youth and adults and more.

**Teen Line**

**Phone:** 310-855-4673 and 800-852-8336

**Website:** [www.teenlineonline.org](http://www.teenlineonline.org)

**Overview:** Teen line is supported by teens for teens whether there is a problem or just want to talk to someone; the line is available through phone and online chatting.

**Site Hours:** 6pm- 10pm (every night)

### **Transitional Housing for Youth**

**Phone:** (ILP)-213-351-0100 or 213-351-0101

### **Year Round/Winter Shelter Hotline**

**Phone:** 800-548-6047

## **DOMESTIC VIOLENCE HOTLINES**

### **Center for the Pacific Asian Family Services**

**3424 Wilshire Blvd. Suite 100**

**Los Angeles, Ca. 90010**

**Phone:** 800-339-3940

**Website:** [www.nurturingchange.org](http://www.nurturingchange.org)

**Overview:** Offers services on domestic violence, sexual assault, prevention and community education and community partnerships in English and many Asian and Pacific Islander languages and dialects.

### **Jenese Center, Inc. Hotline**

**Phone:** 800- 479-7328

### **Los Angeles County Domestic Violence Council**

**Phone:** (800) 978-3600 24 hour hotline

**(888) 944-7575 Monday-Thursday, 9am to 6pm**

### **1736 Family Crisis Center – South Bay**

**21707 Hawthorne Blvd. Suite 300**

**Torrance, CA 90503**

**Phone:** 310-543-9900 (Service/Intake) and 310-379-3620 (24 hr Hotline) & 310-370-9910 (Domestic Violence)

**24 hour Hotlines:** 562-388-7652 213-745-6434 213-222-1237 310-370-5902 310-379-3620

**Fax:** 310-543-9910

**Website:** [www.1736fcc.org](http://www.1736fcc.org)

**Overview:** The agency provides case management, counseling services, domestic violence services, family support services for low income families, runaway services, emergency and transitional shelter for battered women and their children, shelter for runaway/homeless youth age 10-17 years, and welfare-to-work support services. There are no geographic restrictions. By appointment only.

**Site Hours:** Mon- Fri, 8am to 5pm

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